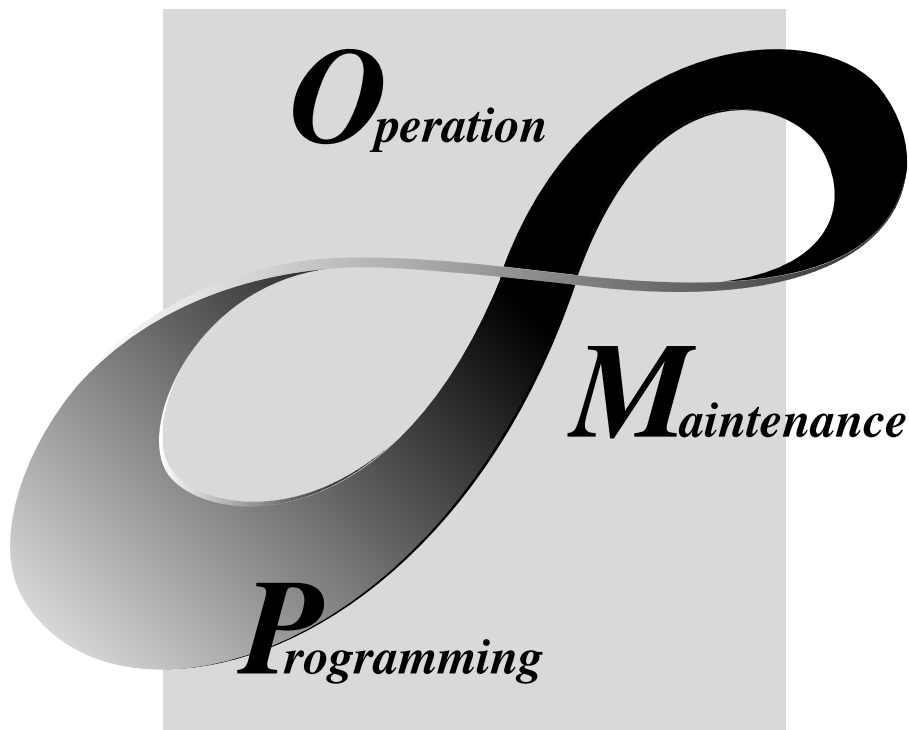


GX RemoteService-I Version 1

Operating Manual

mitsubishi



MELSOFT
Integrated FA Software

SW1D5C-RAS-E

• SAFETY PRECAUTIONS •

(Always read these instructions before using this equipment.)

Before using this product, please read this manual and the relevant manuals introduced in this manual carefully and pay full attention to safety to handle the product correctly.

The instructions given in this manual are concerned with this product. For the safety instructions of the programmable controller system, please read the CPU module user's manual.


In this manual, the safety instructions are ranked as "DANGER" and "CAUTION".



Indicates that incorrect handling may cause hazardous conditions, resulting in death or severe injury.



Indicates that incorrect handling may cause hazardous conditions, resulting in medium or slight personal injury or physical damage.

Note that the  CAUTION level may lead to a serious consequence according to the circumstances. Always follow the instructions of both levels because they are important to personal safety.

Please save this manual to make it accessible when required and always forward it to the end user.

[Design Instructions]

CAUTION

- The user should take necessary measures when the PLC system must be secured against illegal access from external devices via the Internet.

REVISIONS

* The manual number is given on the bottom left of the back cover.

Print Date	* Manual Number	Revision
Dec., 2001	SH (NA) 080204-A	First edition

Japanese Manual Version SH-080203-B

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INTRODUCTION

Thank you for choosing the Mitsubishi MELSOFT series Integrated FA software.
Read this manual and make sure you understand the functions and performance of MELSOFT series thoroughly in advance to ensure correct use.
Please make this manual available to the end user.

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About Manuals

The following lists the manuals for this software package.

Refer to the following table when ordering manuals.

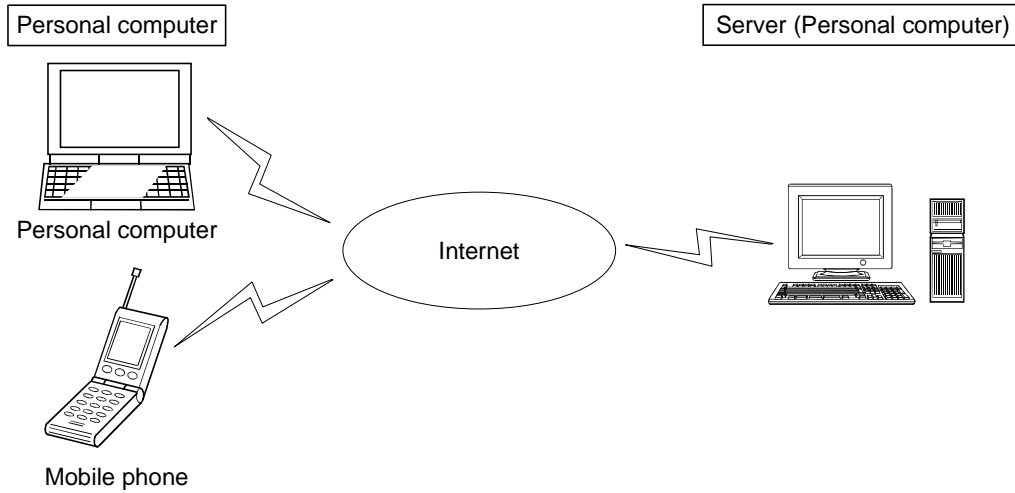
Related Manuals

Manual Name	Manual Number (Model Code)
GX Developer Version7 Operating Manual Describes the online functions of GX Developer including the programming procedure, printing out procedure, monitoring procedure, and debugging procedure. (Sold separately.)	SH-080166 (13JU14)

How to Use This Manual

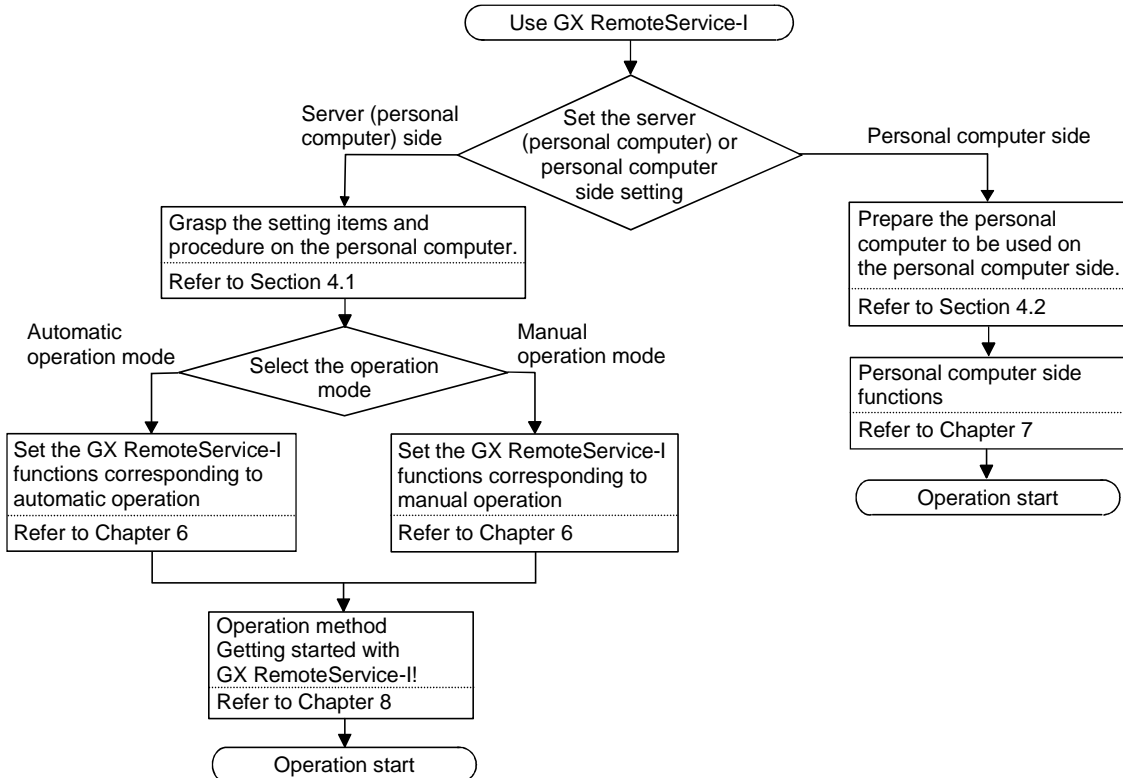
"How to Use This Manual" is described purpose by purpose for use of GX RemoteService-I. Refer to the following description and use this manual.

This system is divided into a personal computer and a server (personal computer). The system can be introduced smoothly by making actual setting while checking the purposes and setting sequence in the following flowchart.



For the server (personal computer) setting, set the automatic or manual operation mode.

The personal computer side setting is required.



- (1) When you want to know features or automatic or manual operation (Section 1.1, Section 1.2)
Section 1.1 gives the features.
Section 1.2 describes automatic operation and manual operation.
- (2) When you want to know the operating environment of GX RemoteService-I (Section 2.2)
Describes the specifications of the personal computer used on the server (personal computer) side.
- (3) When you want to know the initial setting of the server (personal computer) and personal computer (Section 4.1, Section 4.2)
Describes the procedures for setting the personal computer used on the server (personal computer) side and the personal computer used on the personal computer side.
- (4) When you want to know the functions set with the server (Chapter 6)
Provides the detailed explanation of the functions to be set.
Also gives the explanation of the easy and convenient Wizard for use.
- (5) When you want to know the functions of the personal computer (Section 7.1 to Section 7.4)
Describes the procedure for monitoring devices and comments from the personal computer.
- (6) When you want to operate GX RemoteService-I anyhow (Chapter 8)
Explains the procedures for setting the server (personal computer), sending e-mail and making access from the personal computer to the server (personal computer).
- (7) When you want to know the actions to be taken at occurrence of problems (Chapter 9)
Describes the troubleshooting to avoid trouble.
- (8) When you want to know restrictions (Appendices)
Describes the restrictions on use of GX RemoteService-I.

About the Generic Terms and Abbreviations

Unless otherwise specified, this manual uses the following generic terms and abbreviations to describe GX RemoteService-I.

Generic Term/Abbreviation		Description
GX RemoteService-I		Generic product name of the product types SWnD5C-RAS-E, SWnD5C-RAS-EA.
PWS		Generic term for Personal Web Server.
IIS		Generic term for Internet Information Server.
Web server software		Generic term for Personal Web Server/Internet Information Serve.
Windows® 2000		Microsoft® Windows® 2000 Professional Operating System.
WindowsNT® 4.0		Microsoft® WindowsNT® Workstation 4.0 Operating System.
Windows® 98		Microsoft® Windows® 98 Second Edition Operating System.
Windows®		Microsoft® Windows® 98 Operating System. Microsoft® WindowsNT® Workstation 4.0 Operating System. Microsoft® Windows® 2000 Operating System.
Qn(H)CPU		Generic term Q02(H),Q06H,Q12H,Q25HCPU.
Q00J,Q00,Q01CPU		Generic term Q00J,Q00,Q01CPU.
QCPU(A mode)		Generic term Q02(H)-A,Q06H-A.
QnACPU		Generic term Q2A,Q2AS(H),Q2AS1,Q2AS(H)S1,Q3A,Q4A,Q4AR.
AnN,AnA,AnS,AnSHCPU		Generic term A0J2H,A1FX,A1S(S1),A1SJ,A1SH,A1SJH,A1N,A2C,A2CJ,A2N(S1),A2S(S1),A2SH(S1),A3N,A2A(S1).
AnU,A2AS		Generic term A2U(S1),A3U,A4U, A2AS(S1),A2AS-S30,A2AS-S60,A3A.
MOTION(SCPU)		Generic term A171SH,A172SH,A173UH(S1)A273UH(S3).
FXCPU		Generic term FX0(S),FX0N,FX1,FXU,FX2C,FX1S,FX1N,FX2N(C).
Computer link Unit	For A series	Generic termA1SJ71C24-R2,A1SJ71C24-R4,A1SJ71C24-PRF,A2CCPUC24,A2CCPUC24-PRF,A1SCPUC24-R2.
	For AnU	Generic term AJ71UC24,A1SJ71UC24-R2,A1SJ71UC24-R4,A1SJ71UC24-PRF.
Serial communication unit	For QnA series	Generic termAJ71QC24,AJ71QC24-R2,AJ71QC24-R4,AJ71QC24N,A1SJ71QC24,A1SJ71QC24-R2,AJ71QC24N-R2,AJ71QC24N-R4,A1SJ71QC24N,A1SJ71QC24N-R2.
	For Q series	Generic term QJ71C24,QJ71C24-R2.
C24		Computer link Unit, Serial Communication Unit.
QE71		AJ71QE71AJ71QE71-B2AJ71QE71-B5A1SJ71QE71-B5.
E71		AJ71E71-S3,A1SJ71E71-B2-S3,A1SJ71E71-B5-S3,A1SJ71E71-B2,A1SJ71E71-B5.
Q series-compatible E71		Generic term QJ71E71,QJ71E71-B2,QJ71E71-100.
MELSECNET/10 board		Generic term A70BDE-J71QLP23/A70BDE-J71QLP23G/A70BDE-J71QLR23/A70BDE-J71QBR13 MELSECNET/10 interface board.
MELSECNET/H board		Generic term Q80BD-J71LP21-25/Q80BD-J71LP21G(E)/Q80BD-J71BR11 MELSECNET/H interface board.
Ethernet board		Ethernet PC card, Ethernet I/F board.
CC-Link board		Generic term A80BDE-J61BT11/A80BDE-J61BT13 CC-Link interface board.
CPU board		Generic term A80BDE-A2USH-S1 PLC CPU board.

Product Makeup

GX RemoteService-I are made up of the following products.

	Product Name	Quantity
SW1D5C-RAS-E	GX RemoteService-I Version1 (1-license product)	1 (CD-ROM)
	License agreement	1
	Software registration Card	1
	End-user software license agreement	1
SW1D5C-RAS-EA	GX RemoteService-I Version1 (Multiple license product)	1 (CD-ROM)
	License agreement	1
	Software registration Card	n*1
	End-user software license agreement	1

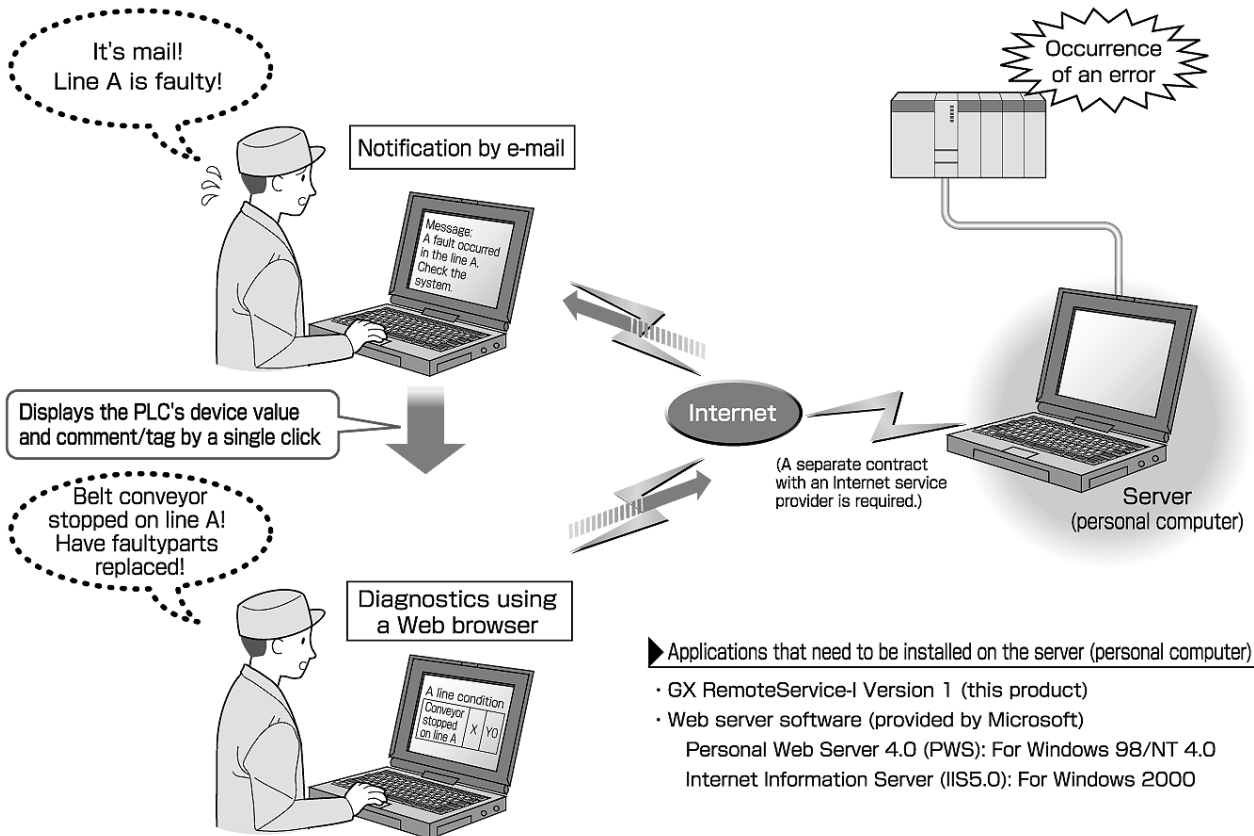
*1: The same number of software registration card as that of license are packed with the product.

1. OVERVIEW

1

1.1 Features

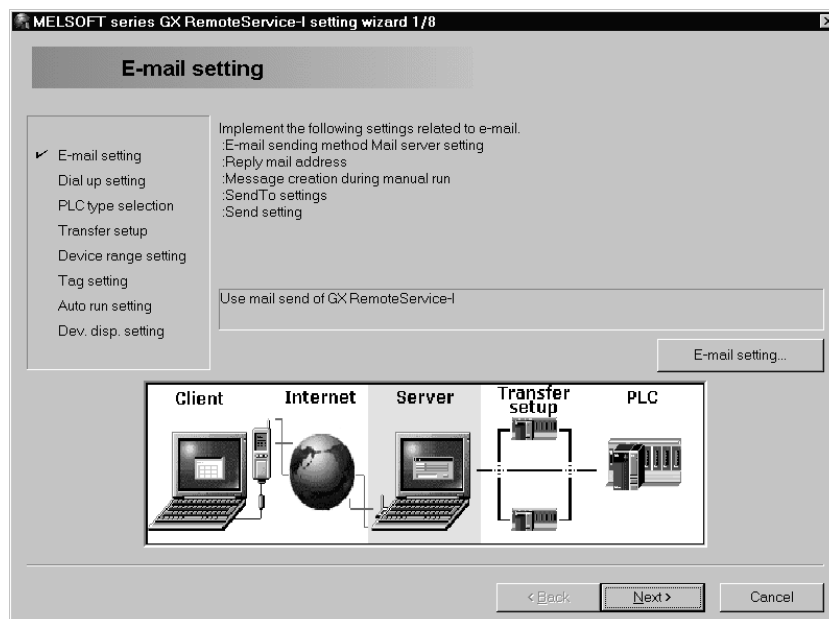
GX RemoteService-I allows you to monitor/diagnose the PLC CPU status (read devices and comments) from a remote location using the Internet.



- (1) PLC CPU can be monitored/diagnosed via the Internet
The personal computer allows you to know the PLC status.
- (2) This system can be introduced without any modification to the existing system
No dedicated special modules are required to use this product.
In addition, you need not change the parameter values since this product does not require I/O points.
- (3) Wizard ensures ease of various settings
Using the Wizard for settings, you can easily set the following items necessary for the server (personal computer).

Setting items

- e-mail setting
- Dialup setting
- PLC type setting
- Connection setup
- Device range setting
- Tag setting
- Automatic operation setting
- Device display format setting



1.2 About Automatic Operation and Manual Operation

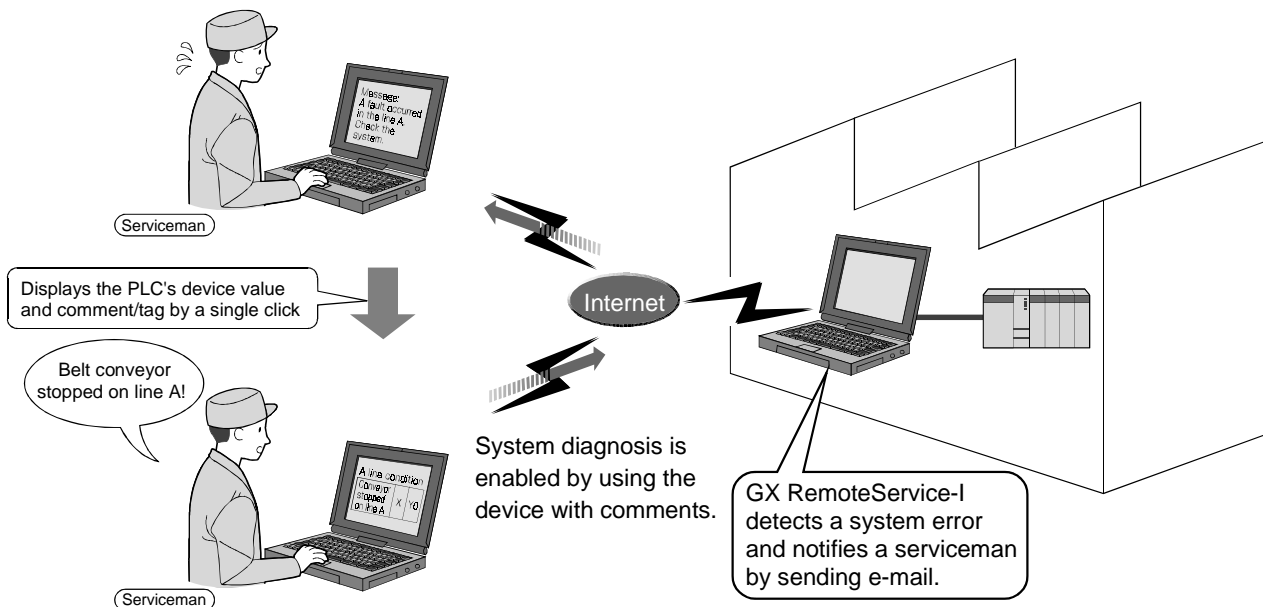
GX RemoteService-I allows you to select the automatic or manual operation mode. The features of the automatic and manual operation modes are explained below. They will be helpful for you when constructing a system.

(1) When the server (personal computer) is always connected to the system for monitoring (automatic operation mode)

GX RemoteService-I always monitors the PLC CPU devices.

If a fault has occurred in the system, GX RemoteService-I connects with the Internet automatically and informs the personal computer of the fault by e-mail. (The condition for triggering the transmission of e-mail that notifies the personal computer of a system fault is to be set to the server (personal computer).)

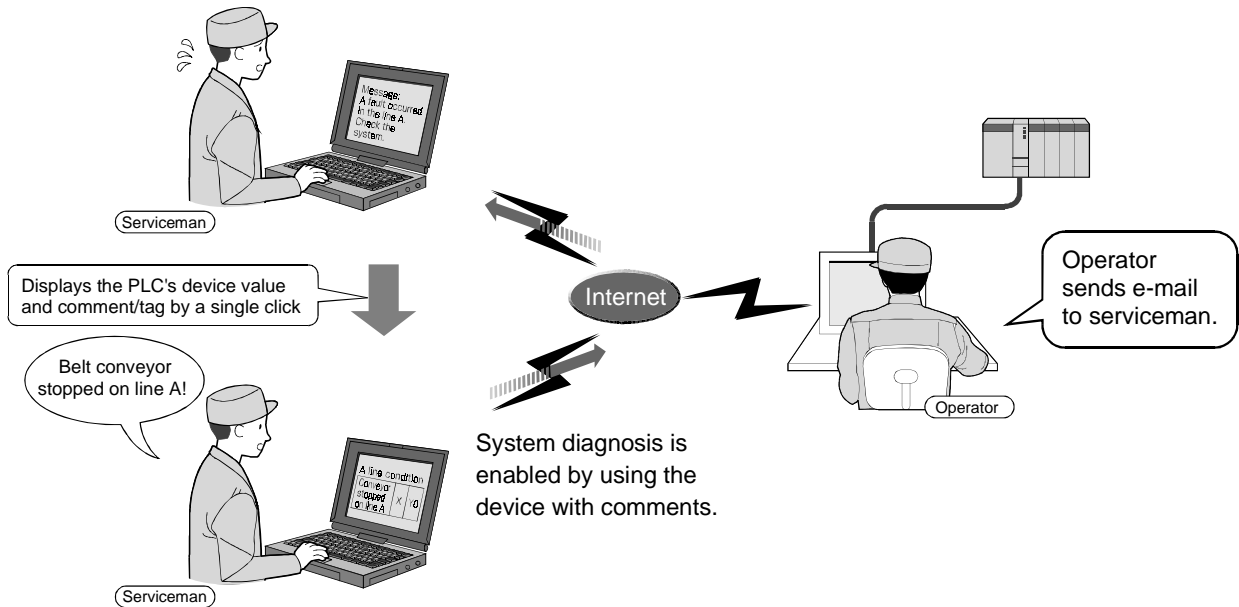
Hence, a serviceman can be notified of an error definition within a short time after occurrence of a fault.



(2) When an operator judges a fault and contacts a serviceman (manual operation mode)

If a fault has occurred in the system, an operator can make judgment to notify a serviceman of the faulty condition.

The serviceman can diagnose the actual system from a remote location to run more in-depth diagnostics.



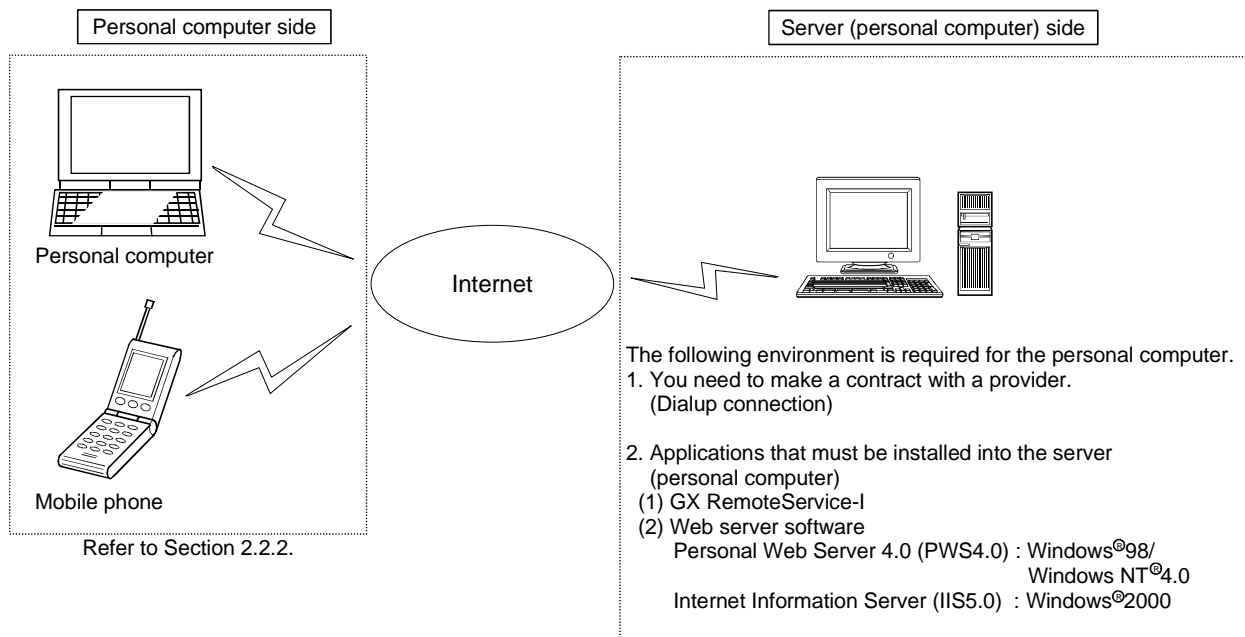
2. SYSTEM CONFIGURATION

2.1 System Device List

2

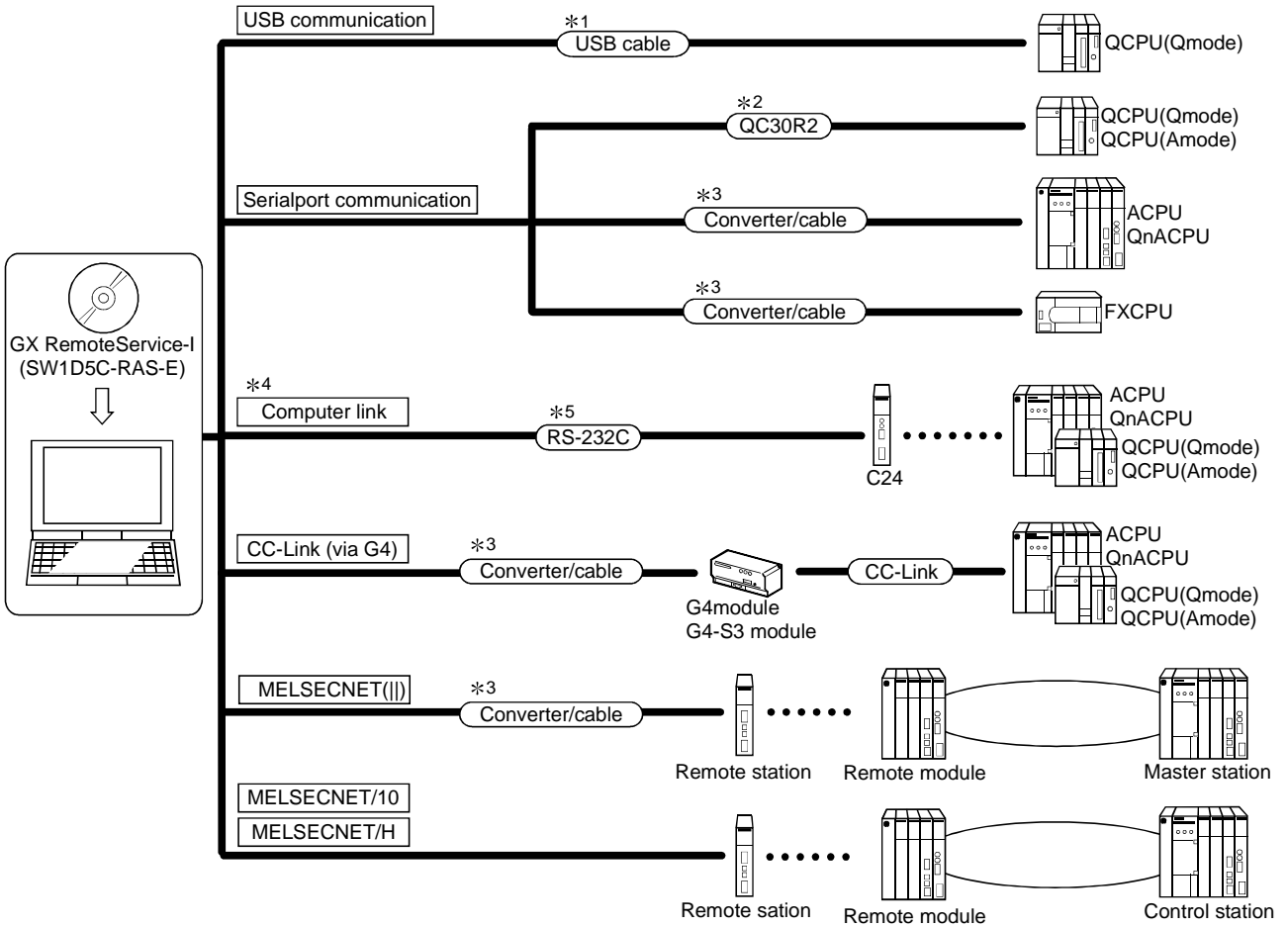
This section explains the system configuration that uses GX RemoteService-I.
Refer to Section 2.1.1, Section 2.1.2 and Section 2.1.3 for the system device lists of the server (personal computer).

Refer to Section 2.2.2 for the system device list of the personal computer.



Refer to Section 2.1.1.
Refer to Section 2.1.2.
Refer to Section 2.1.3.
Refer to Section 2.2.1.

2.1.1 Connection from the serial port



*1: About the USB cable (QCPU (Q mode) compatible)

- (1) Usable with Windows® 98/ME/2000 when the USB driver has been installed.
- (2) Unusable for Windows® 95, WindowsNT® 4.0.
- (3) Use of the USB cable allows only one PLC CPU to be connected.
- (4) Use the UBS cable which conforms to the USB Standard Rev. 1.1.
- (5) The following indicates the precautions for and restrictions on communications made using the USB cable.
 - 1) A communication error may occur if you set the resume function, suspend setting, power saving function or standby mode of the server (personal computer) to make communications with the PLC CPU. Hence, do not set any of the above functions when making communications with the PLC CPU.
 - 2) Frequently connecting/disconnecting the USB cable, resetting the PLC CPU or switching power OFF/ON during communications with the PLC CPU may cause a communication error from which the system may not be recovered.
Where possible, therefore, exit from GX RemoteService-I before connecting/disconnecting the USB cable, resetting the PLC CPU or switching power OFF/ON.
If the system cannot be recovered from the communication error, completely disconnect the USB cable once and reconnect it after more than five seconds have elapsed. (An error may occur at the first communication after this operation, but the system will function properly after the second time and later.)
 - 3) A communication error may occur depending on the combination of the server (personal computer) model, USB cable and others. In that case, refer to the messages and perform operation again.

*2: About the cable (QCPU (Q mode), QCPU(A mode) compatible)

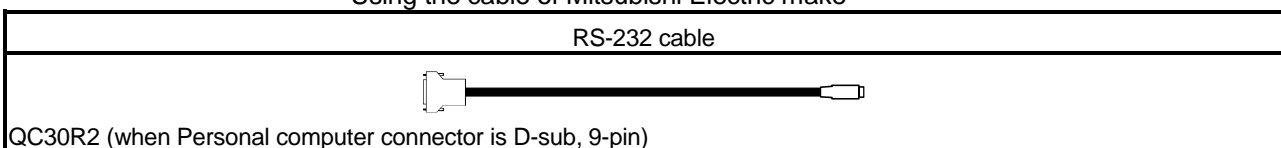
For communication in 115.2/57.6kbps

Fast communication cannot be made if the Personal computer used is not compatible with the communication speed of 115.2/57.6kbps.





If a communication error occurs, reduce the baud rate setting and restart communication.

The following cable has been confirmed by Mitsubishi Electric that it will work properly.

Using the cable of Mitsubishi Electric make

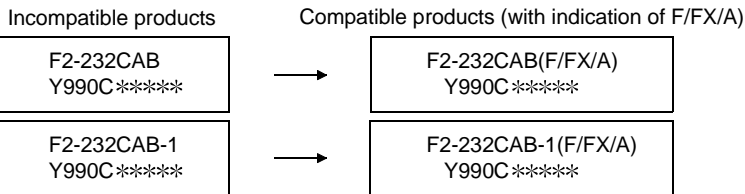


*3: About the converter/cable (ACPU, QnACPU, FXCPU compatible)
 (1) Using the products of Mitsubishi Electric make.

RS-232 cable		
 F2-232CAB-1 (when Personal computer connector is D-sub, 9-pin)	 FX-232AW(C)	For ACPU, QnACPU, FX1/FXU, FX2CCPU  FX-422CAB (0.3m) FX-422CAB-150 (1.5m)
		For FX0/FX0S/FX0N/FX1S/FX1N/FX2N/FX2NCPU  FX-422CABO (1.5m)

- How to identify compatibility of the F2-232CAB and F2-232CAB-1 cables with the ACPU and QnACPU

Check the indication of the model label attached to the cable.



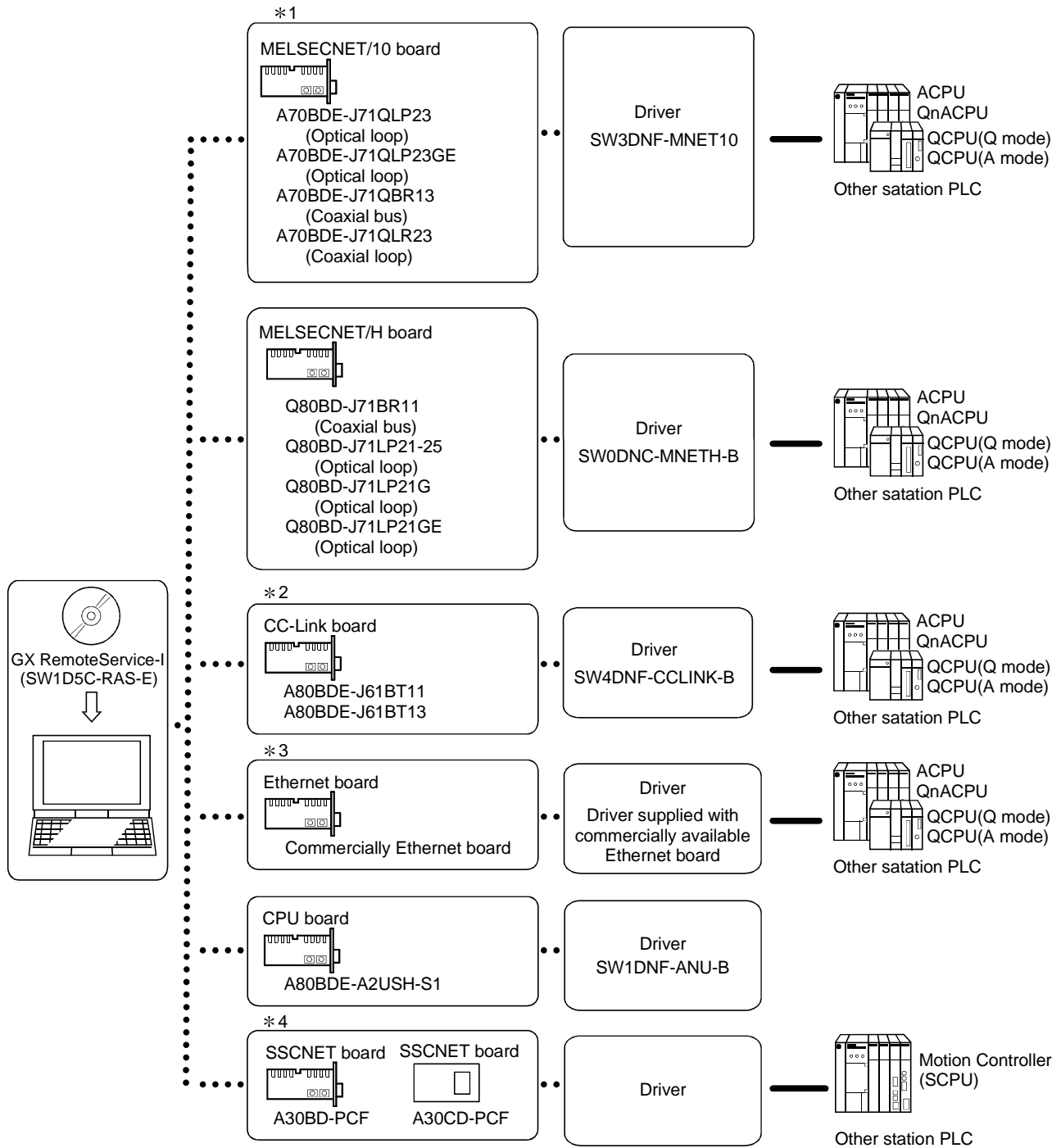
*4: About the modems relayed
 Use the straight cables supplied with the modems.

*5: About computer link
 For the RS-232C cable, refer to the GX Developer Operating Manual.

2.1.2 Connection from the interface boards

The following system configuration is made up by connection from the interface boards.

Refer to the corresponding board manuals for the way to connect the boards and install the drivers.



*1: MELSECNET/10 board

The following table indicates the drivers that cannot be used with the specific Operating Systems.

Driver Name	Operating Systems
SW3DNF-MNET10	Cannot be used with Windows® Me/2000.
SW0DNC-MNETH-B	Cannot be used with Windows® Me.

If a communications error takes place, an error code is indicated in the least significant 4 digits.

Refer to the error code list of the MELSECNET/10 board manual.

*2: CC-Link board

The A80BDE-J61BT11 allows setting of the master/local station.

The A80BDE-J61BT13 is accessible only when local station setting has been made.

*3: Ethernet board

(1) The following Ethernet boards/cards have been confirmed by Mitsubishi Electric to operate properly.

	Maker Name	Model
Ethernet board/card	3COM make	Ethernet Link III LAN PC Card
	Allied Telesis make	Center COM LA-PCM Ethernet PC Card LAN Adapter
	TDK make	10BASE-T LAN card (Model: LAN-CD021BX)
Ethernet board	Allied Telesis make	RE2000 (ISA)

*4: SSCNET board/card

Use the personal computer where Windows NT® 4.0 (Service Pack 2) or later has been installed.

2.1.3 System equipment lists

(1) The following list indicates module connectable from the serial port.

PC Series	Module Name	Module Model
Q Series	PLC CPU module	Q00J, Q00, Q01, Q02(H), Q06H, Q12H, Q25H Q02(H)-A, Q06H-A
	Serial communication module*1	QJ71C24, QJ71C24-R2
	MELSECNET/H network remote I/O module	QJ72LP25, QJ72BR15
	G4-S3 module	AJ65BT-G4-S3
QnA Series	PLC CPU module	Q2A, Q2AS(H), Q2AS1, Q2AS(H)S1, Q3A, Q4A, Q4AR
	Serial communication module*2	AJ71QC24, AJ71QC24-R2, AJ71QC24-R4, AJ71QC24N, A1SJ71QC24, A1SJ71QC24-R2, AJ71QC24N-R2, AJ71QC24N-R4, A1SJ71QC24N, A1SJ71QC24N-R2
	MELSECNET/10 network remote I/O module	AJ72QLP25, AJ72QBR15, A1SJ72QLP25, A1SJ72QBR15
	G4 module	AJ65BT-G4
	G4-S3 module	AJ65BT-G4-S3
A Series	PLC CPU module	A0J2H, A1S(S1), A1FX, A1SJ, A1SH, A1SJH, A1N, A2C, A2CJ, A2N(S1)A2S(S1), A2SH(S1), A3N, A2A(S1), A3A, A2U(S1), A2AS(S1), A2AS-S30, A2AS-S60, A3U, A4U
	Computer link module*3	AJ71UC24, A1SJ71UC24-R2, A1SJ71UC24-PRF, A1SJ71C24-R2, A1SJ71C24-PRF, AJ71C24-S6, AJ71C24-S8, A1SCPUC24-R2, A2CCPUC24, A2CCPUC24-PRF
	MELSECNET(II) data link remote I/O module	AJ72P25, AJ72R25
	MELSECNET/B data link remote I/O module	AJ72T25B, A1SJ72T25B
	MELSECNET/10 data link remote I/O module	AJ72LP25, AJ72LP25, AJ72BR15
	G4 module	AJ65BT-G4
	G4-S3 module	AJ65BT-G4-S3
FX Series	PLC CPU module	FX0(S), FX0N, FX1, FXU, FX2C, FX1S, FX1N, FX1N, FX2N(C)
MOTION (SCPU)	PLC CPU module	A171SH, A172SH, A173UH(S1), A273UH(S3)

(2) The following table indicates the modules which can be connected from the USB

PC Series	Module Name	Module Model
Q Series	PLC CPU module	Q02H, Q06H, Q12H, Q25H

(3) The following table indicates the modules which can be connected from the MELSECNET/H board.

PC Series	Module Name
Q Series	QJ71LP21, QJ71BR11, QJ71LP21-25

(4) The following table indicates the modules which can be connected from the MELSECNET/10 or MELSECNET/H (MELSECNET/10 mode) board.

PC Series	Module Name
Q Series	QJ71LP21, QJ71BR11
	QJ71LP21, QJ71BR11, QJ71LP21-25
QnA Series	AJ71QLP21, AJ71QBR11, A1SJ71QLP21, A1SJ71QBR11
A Series	AJ71LP21, AJ71BR11, A1SJ71LP21, A1SJ71BR11

(5) The following list indicates modules connectable from the CC-Link board.

PC Series	Module Name
Q Series	QJ61BT11
QnA Series	AJ61QBT11, A1SJ61QBT11
A Series	AJ61BT11, A1SJ61BT11

(6) The following list indicates modules connectable from the Ethernet board.

PC Series	Module Name
Q Series	QJ71E71, QJ71E71-B2, QJ71E71-100
QnA Series	AJ71QE71, AJ71QE71-B5, A1SJ71QE71-B2, A1SJ71QE71-B5
A Series	AJ71E71-S3, A1SJ71E71-B2-S3, A1SJ71E71-B5-S3, A1SJ71E71-B2, A1SJ71E71-B5

(7) The following table indicates the modules which can be connected from the SSCNET board

PC Series	Module Name
MOTION(SCPU)	A171SH, A172SH, A173UH(S1), A273UH

*1: The following table indicates whether the interfaces may be connected to the personal computer when the PLC CPU is accessed from the personal computer via the serial communication module (Q series).
If the module cannot be connected directly with the personal computer, it may be usable as the "n"th module of multidropping.

Type	Interface	1:1 Connection	Multidropping	
			First module	"n"th module
QJ71C24	RS-232C	○	○	×
	RS-422/485	×	×	○
QJ71C24-R2	RS-232C	○	×	×
	RS-232C	×	×	×

*2: The following table indicates whether the interfaces may be connected to the personal computer when the PLC CPU is accessed from the personal computer via the serial communication module (QC24).
If the module cannot be connected directly with the personal computer, it may be usable as the "n"th module of multidropping.

Type	Interface	1:1 Connection	Multidropping	
			First module	"n"th module
AJ71QC24	RS-232C	○	○	×
	RS-422/485	×	×	○
AJ71QC24N	RS-232C	○	○	×
	RS-422/485	×	×	○
AJ71QC24-R2	RS-232C	○	×	×
	RS-232C	×	×	×
AJ71QC24N-R2	RS-232C	○	×	×
	RS-232C	×	×	×
AJ71QC24-R4	RS-422	×	×	×
	RS-422/485	×	×	○
AJ71QC24N-R4	RS-422	×	×	×
	RS-422/485	×	×	○
A1SJ71QC24	RS-232C	○	○	×
	RS-422/485	×	×	○
A1SJ71QC24N	RS-232C	○	○	×
	RS-422/485	×	×	○
A1SJ71QC24-R2	RS-232C	○	×	×
	RS-232C	×	×	×
A1SJ71QC24N-R2	RS-232C	○	×	×
	RS-232C	×	×	×

*3: About the computer link module

Note that when the PLC CPU is accessed from the personal computer via the computer link module, the modules that may be connected directly with the personal computer are limited.

If the module cannot be connected directly with the personal computer, it may be usable as the "n"th module of multidropping.

Type	Interface	1:1 Connection	Multidropping	
			First module	"n"th module
AJ71UC24	RS-232C	○	○	×
	RS-422/485	×	×	○
AJ71C24-S6	RS-232C	○	○	×
	RS-422	×	×	○
AJ71C24-S8	RS-232C	○	○	×
	RS-422	×	×	○
A1SJ71UC24-R2	RS-232C	○	×	×
A1SJ71C24-R2	RS-232C	○	×	×
A1SJ71UC24-PRF	RS-232C	○	×	×
A1SJ71C24-PRF	RS-232C	○	×	×
A1SJ71UC24-R4	RS-422/485	×	×	○
A1SJ71C24-R4	RS-422/485	×	×	○
A1SCPUC24-R2	RS-232C	○	×	×
A2CCPUC24	RS-232C	○	○	×
	RS-422	×	×	×
	RS-422/485	×	×	○
A2CCPUUC24-PRF	RS-232C	○	○	×
	RS-422	×	×	×
	RS-422/485	×	×	○

2.2 Operating Environment

2.2.1 Server (personal computer)

The operating environment used by the server (personal computer) is indicated below.
To use the server (personal computer), you need to make a contract with a provider.

Item		Description
Computer main unit		Pentium® 200 MHz or faster (recommended) based personal computers that are compatible with Windows® operating system
Required memory		64MB or more (recommendation)
Required hard disk space	For installation	100 MB or more
	For operation	100 MB or more
Disk drive		CD-ROM drive
Monitor		Resolution 800x600 dot or higher
Modem		Modem that can be connected to the provider
Operating system (OS)		Microsoft® Windows® 98 Second Edition Operating System Microsoft® WindowsNT® Workstation 4.0 Operating System Microsoft® Windows® 2000 Professional Operating System

*: Windows® Me cannot be used with this product since it does not support the PWS server.

IMPORTANT

1) Required software

The Web server software must be installed into the server (personal computer).
Note that the Web server software to be installed depends on the used operating system (OS).

Refer to Chapter 5 for the installation method.

The following Web server software programs have been confirmed by Mitsubishi Electric to operate properly.

Used OS	Installed Software
Microsoft® Windows® 98 Second Edition Operating System	Personal Web Server 4.0 (PWS4.0)
Microsoft® WindowsNT® Workstation 4.0 Operating System	
Microsoft® Windows® 2000 Professional Operating System	Internet Information Server 5.0(IIS5.0)

- Any server software other than the above is unusable.
- Set up Windows® 98 or Windows® 2000 when installing the operating system (OS).
- Set up WindowsNT® 4.0 when installing Service Pack 3 or later and Option Pack. (WindowsNT® 4.0 Service Pack 3 or later and Option Pack are available by downloading them from the Microsoft Corporation home page or by CD-ROM sending service.)
- Refer to the help function of Windows® for the installation method and others of the server software.

- 2) Contract with provider
Prepare a server (personal computer) that can browse home pages and send e-mail.
- 3) Dialup connection
You must dial up your provider to connect with the Internet.

2.2.2 Personal computer

The necessary environment is as follows.

Used Device	Description
When using a personal computer.	Personal computer where the Web browser has been installed (Microsoft® Corporation's Internet Explorer 4.0 or later or Netscape Communication Corporation's Netscape Communicator 4.0 or later)
When using a mobile phone.*	i mode compatible mobile phone J-Sky compatible mobile phone Ezweb compatible mobile phone

*:This product can be used only in Japan.

- You need to make a contract with a provider.

3. FUNCTION LIST

This chapter lists the items to be set on the server (personal computer) and the items to be set on the personal computer.

3.1 Server (Personal Computer) Function List

The following table lists the functions to be set on the server (personal computer).

Function Name	Description	Reference
Operating mode	Sets the automatic or manual operation mode.	Section 6.1
Starts AUTO run	Starts the continuous monitoring of devices in the automatic operation mode.	Section 6.2
Dial up execute	Makes dialup connection to connect with the Internet.	
URL copy	Copies the URL of the server (personal computer).	
Send e-mail	Sends e-mail created with GX RemoteService-I.	
Product information	Displays the version and others of the product.	
E-mail setting	Makes settings related to e-mail (mail server, account name, etc.). Also creates a message for manual operation.	Section 6.3.1
Dial up setting	Selects the dialup connection name. Also selects the method for terminating dialup connection.	Section 6.3.2
PLC type selection	Selects the PLC type of the PLC to be monitored on the personal computer.	Section 6.3.3
Transfer setup	Selects the path of the PLC to be monitored on the personal computer.	Section 6.3.4
Device range setting	Makes settings related to the device to be monitored on the personal computer.	Section 6.3.5
Tag setting	Makes setting for handling the read devices as tags.	Section 6.3.6
Auto run setting	Sets the device to be monitored continuously in the automatic operation mode.	Section 6.3.7
Dev. disp. setting	Changes the display format of the screen displayed on the personal computer.	Section 6.3.8

3.2 Personal Computer Side Function List

3.2.1 Monitor functions

The following table lists the functions to be set with the personal computer.

Reference		Description	Reference
Tag display		Performs one-shot monitoring of the tag set on the server (personal computer) side.	Section 7.2
Transfer setup		Sets the PLC series, PC side I/F, PLC side I/F and other station.	Section 7.1 Section 7.3
Device display	Device range setting	Sets the device to be monitored.	
	Device comment search	Makes a device comment search.	
	Word (Dec)	Displays devices in a word multi-point decimal format.	
	Word (Hex)	Displays devices in a word multi-point hexadecimal format.	
	Bit	Displays devices in a bit multi-point format.	
	Comment Dec	Displays devices in a commented decimal format.	
	Comment Hex	Displays devices in a commented hexadecimal format.	
	Comment Bin	Displays devices in a commented binary format.	

3

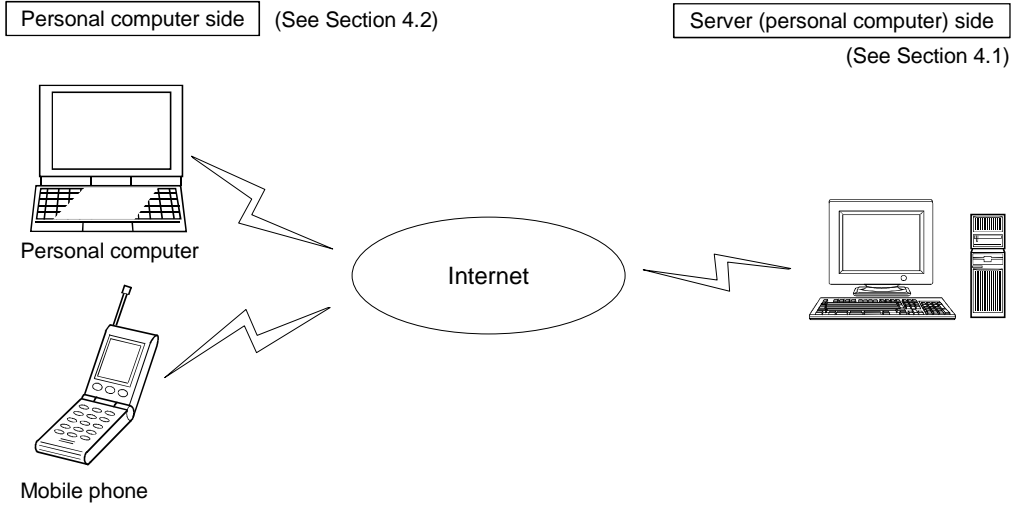
3.2.2 Functions to cut off server (personal computer) line from personal computer

The following table lists the functions that disconnect the server (personal computer) line from the personal computer.

Reference	Description	Reference
Server Side Circuit Settings Time to disconnect the circuit	Sets the server (personal computer) line disconnection timer.	Section 7.4
Server Side dialup disconnect execution	Disconnects the server (personal computer) line.	

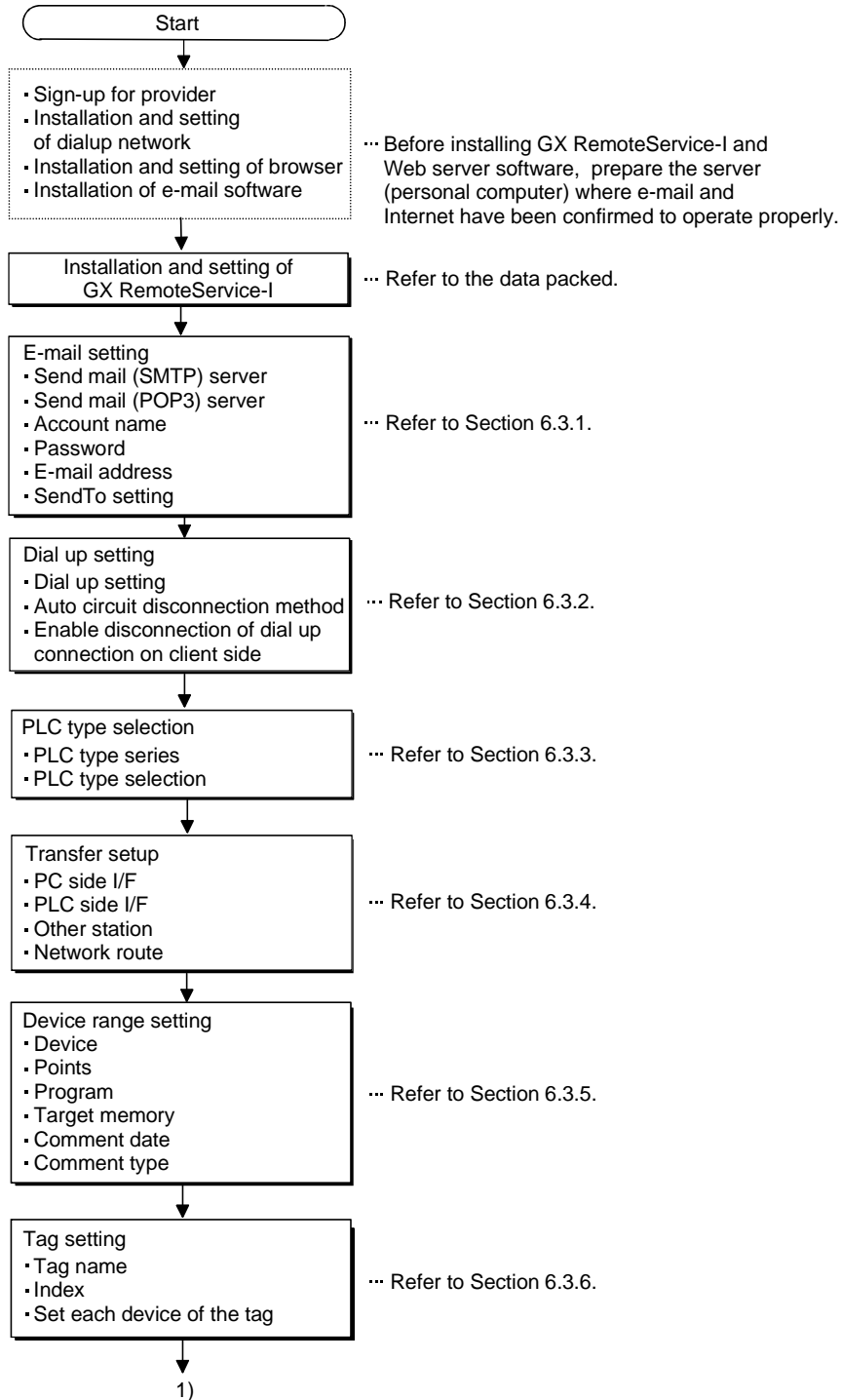
4. PRE-OPERATION SETTINGS AND PROCEDURES

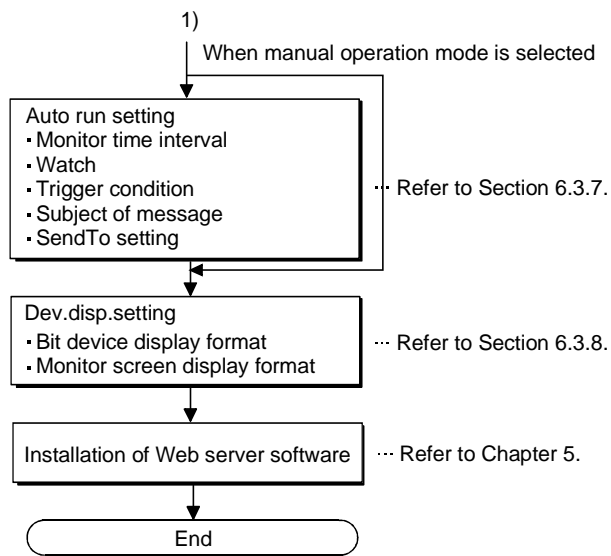
This chapter explains the setting items and procedures necessary for the server (personal computer) and personal computer.



4.1 Server (Personal Computer) Setting Procedure

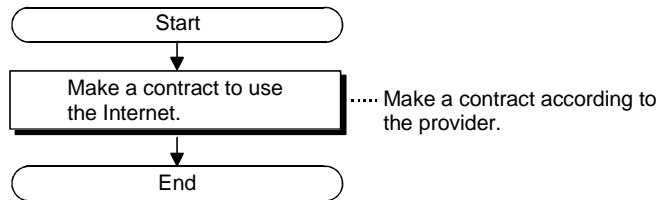
This section explains the procedure for setting the server (personal computer).





4.2 Personal Computer Setting Procedure

This section explains the items to be set on the personal computer.
When making access from the personal computer to the server (personal computer),
make a contract to use the Internet with the personal computer.



POINT

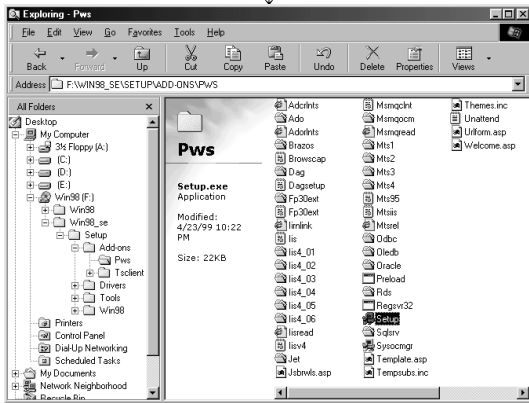
Refer to Section 2.2.2 for the environment of the usable personal computer.

5. INSTALLATION OF WEB SERVER SOFTWARE

For the installation and uninstallation operations of this product (GX RemoteService-I), refer to "How to Install the MELSOFT Series" packed with the utility package.

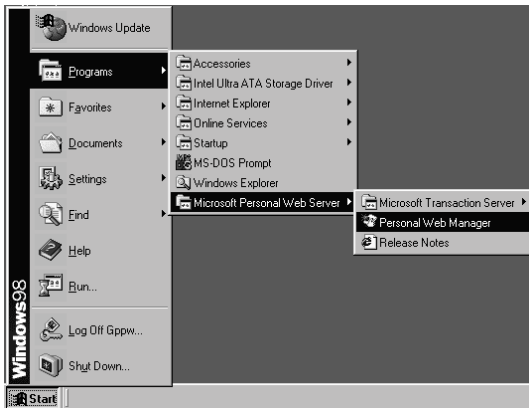
5.1 Windows® 98

The following indicates how to set up the Web server.
(Start)

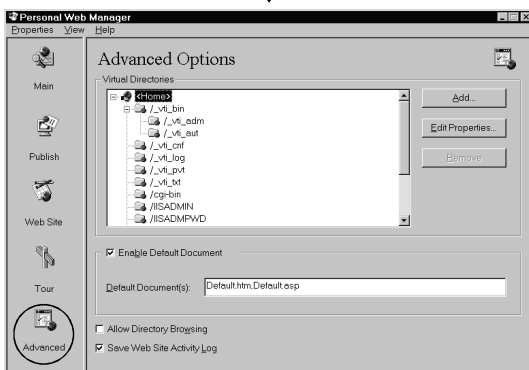


- (1) Set the CD-ROM included with the used server (personal computer) into the CD-ROM drive and execute C:\add-ons\pws\Setup.exe. If the above file is not found on the CD-ROM, the installer is stored in Windows\Options\Cabs\Pws in the drive where Windows® 98 has been installed. (Screen shown on the left)

5



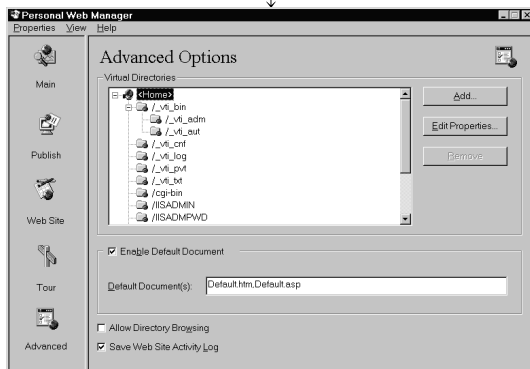
- (2) Start the Web server (Personal Web Server 4.0).



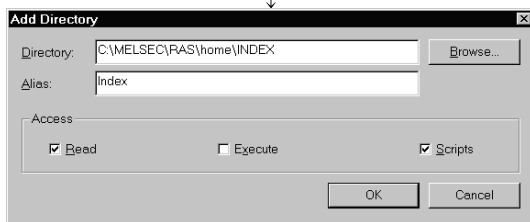
- (3) As the screen on the left appears, click [Advanced].

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(From previous page)

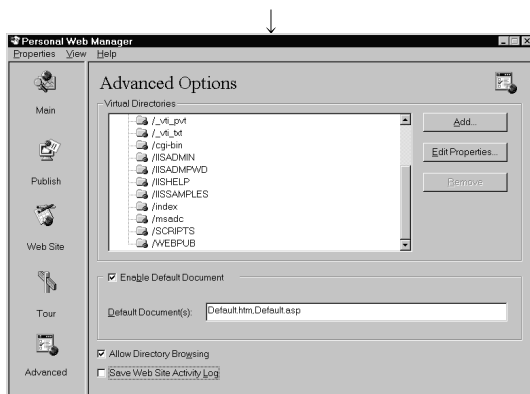


- (4) Choose Home from the virtual list and click the [Add] button.



- (5) As the Add Directory dialog box appears, make the following settings.

- 1) Directory:
Specify "C:\MELSEC\RAS\home\index". (Specify a new folder when you changed the installation destination folder at the installation of GX RemoteService-I.)
- 2) Alias: Enter "INDEX".
- 3) Access: Enable "Read" and "Scripts".



- (6) An alias (INDEX) is added to the virtual directory. Click [Main] after confirming that the alias has been added.

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(From previous page)



(7) Click the [Start] button in the "Publishing" list.

(End)

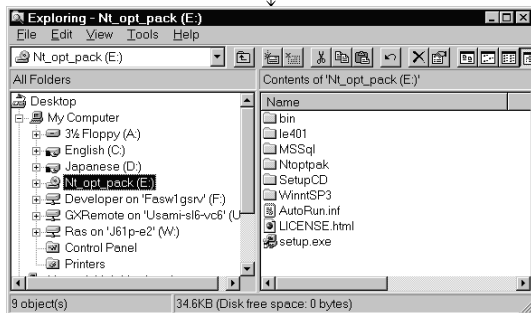
POINT

If you have added the alias with Web issue ON, stop Web issue once and click the [Start] button again to turn Web issue ON.

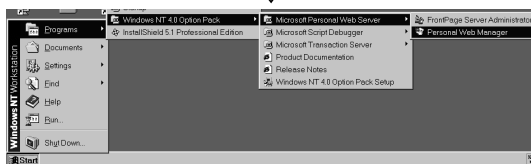
5.2 Windows NT® 4.0

The following indicates how to set up the Web server.

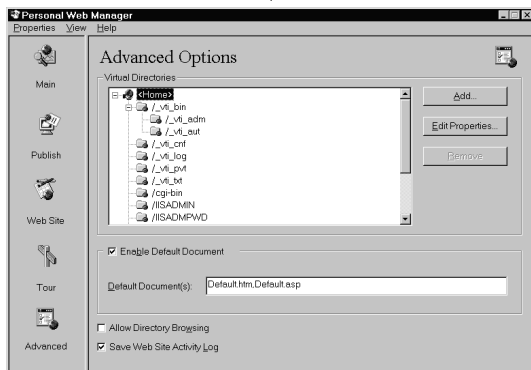
(Start)



- (1) Set Option Pack into the CD-ROM drive and double-click setup.exe. Installation starts.



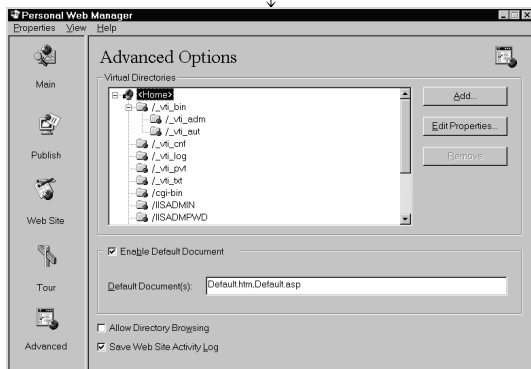
- (2) Choose [Program] - [Windows NT 4.0 Option Pack] - [Microsoft Personal Web Server] - [Personal Web Manager].



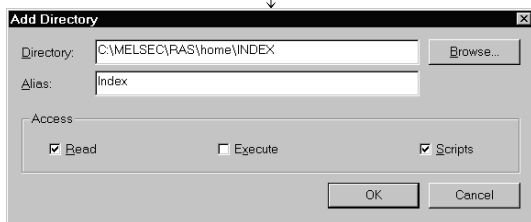
- (3) As the screen on the left appears, click [Advanced].

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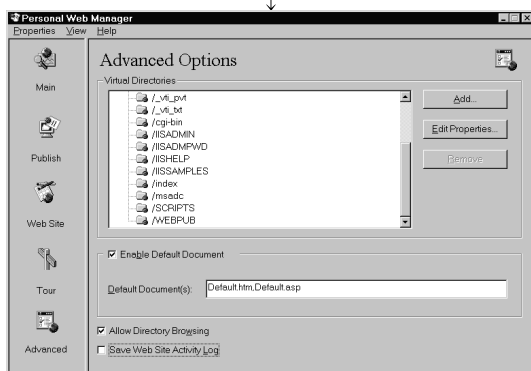


(4) Choose Home from the Virtual list and click the [Add] button.



(5) As the Add Directory dialog box appears, make the following settings.

- 1) Directory:
Specify "C:\MELSEC\RAS\home\index". (Specify a new folder when you changed the installation destination folder at the installation of GX RemoteService-I.)
- 2) Alias: Enter "INDEX".
- 3) Access: Enable "Read" and "Scripts".



(6) An alias (INDEX) is added to the virtual directory. Click [Main] after confirming that the alias has been added.

(To next page)

(From previous page)



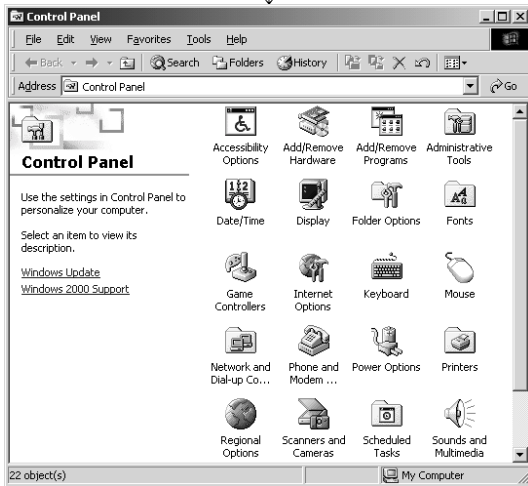
(7) Click the [Start] button in the "Publishing" list.

(End)

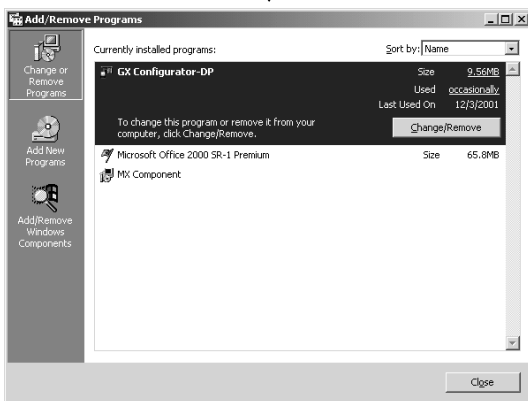
5.3 Windows® 2000

The following indicates how to set up the Web server.

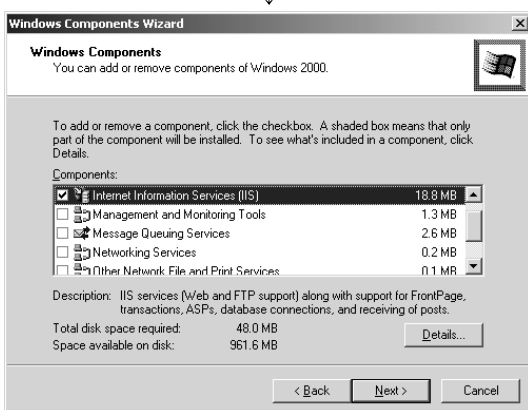
(Start)



- (1) Set the CD-ROM included with the used server (personal computer) into the CD-ROM drive and open [Add/Remove Programs] from [Control panel].



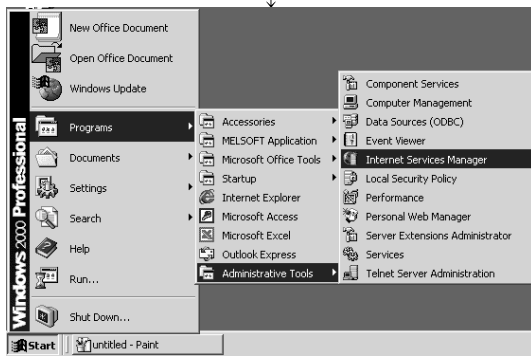
- (2) Click Add/Remove Windows Components.



- (3) Since the Windows Components Wizard screen starts, enable [Internet Information Service (IIS)] and click [Next]. (Installation starts. Installation ends when the completion screen appears.)

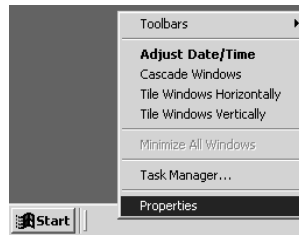
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(From previous page)



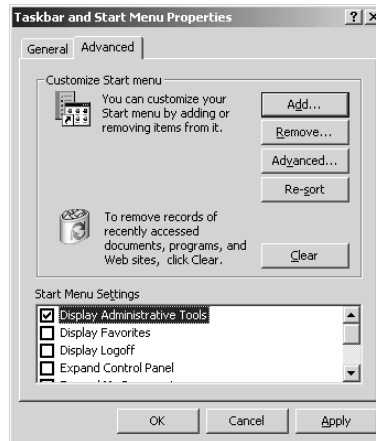
(4) Choose [Start] - [Programs] - [Administrative Tool] - [Internet Services Manager].

Since [Administrative Tool] in the Start menu is hidden by default on Windows® 2000, display it in the following operation method.

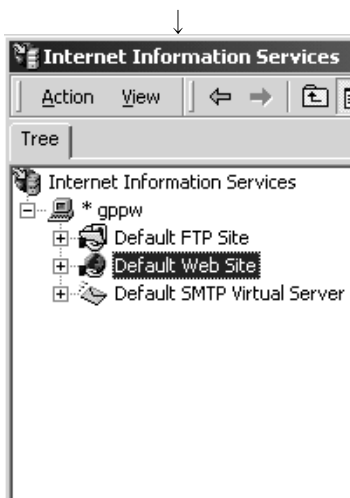


Right-click on the taskbar to display the above menu, and choose [Properties].

Enable "Display Administrative Tools" in the [Taskbar and Start Menu Properties].



Internet Service Manager starts.



(To next page)

(5) On the screen shown on the left, choose [Default Web Site] and right-click to choose [New] - [Virtual Directory].

(From previous page)



(End)

(6) Since Virtual Directory Creation Wizard starts, make the following settings.

Alias: Index

Directory: GX RemoteService-I installation
destination directory

Set Access Permissions as shown on the left screen.

6. SETTING THE GX RemoteService-I FUNCTIONS

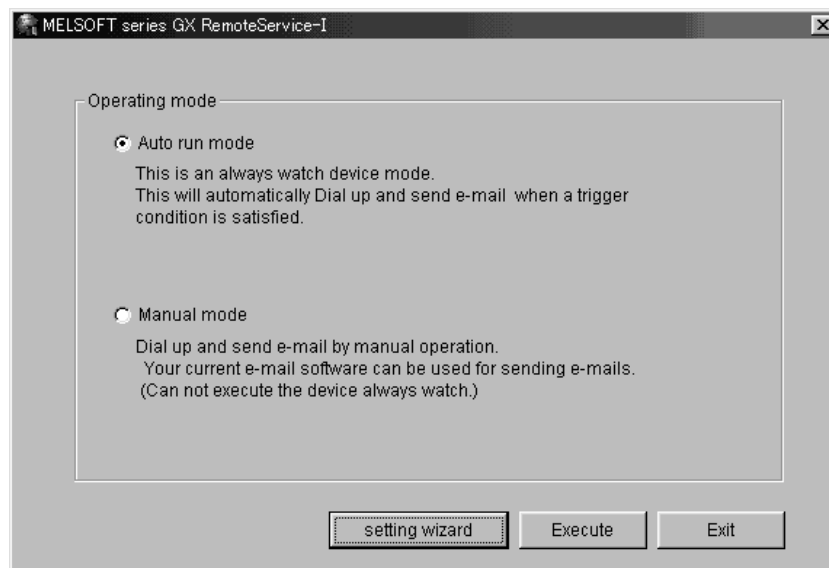
This chapter explains the function settings to be made on the server (personal computer).

You may make each setting as desired, but using the Wizard allows you to make settings easily.

Refer to Chapter 4 for the setting items and procedures.

Starting GX RemoteService-I displays the following screen.

Refer to Section 6.2 and Sections 6.3.1 to 6.3.8 for detailed explanation of the corresponding setting screens.



Select the automatic or manual operation mode and then click the [Setting wizard] button to display the Wizard screen.

Whether the setting items must be set or not in the automatic and manual operation modes is as indicated in the following table.

Setting Item	automatic operation modes	manual operation mode	
		When e-mail function of GX RemoteService-I is used	When mail software such as Microsoft® Outlook Express is used
E-mail setting	○	○	—
Dial up setting	○	○	○
PLC type selection	○	○	○
Transfer setup	○	○	○
Device range setting	○	○	○
Tag setting	○	○	○
Auto run setting	○	—	—
Dev. disp. setting	○	○	○

○ : Setting required

— : Setting not required

6.1 Setting Wizard

The following screen is displayed by clicking the [setting wizard] button on the operation mode selection screen. Follow the messages to make setting.

The check mark moves in accordance with the setting item.

Click here to open the corresponding setting screen.

The focus moves to the item to be set to indicate which is being set.

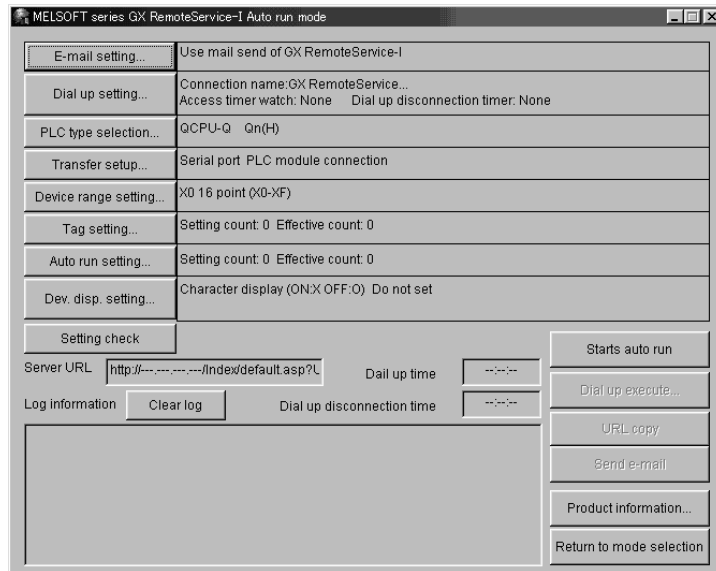
Click here to return to the previous setting screen.

Click here to set the next item.

POINT
 Refer to Section 6.3 for the explanation of detailed items to be set with the Setting Wizard.

6.2 Main Screen

This section explains the server URL, dialup execution, e-mail send and other functions.



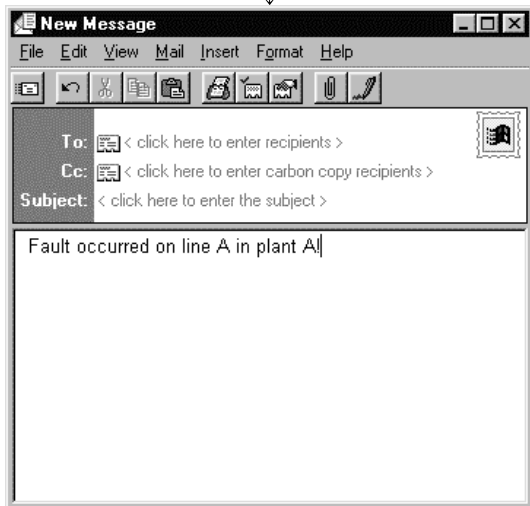
Item	Description
Server URL	Shows the URL with the IP address. Shows "----.----.----.----" instead of the IP address if the IP address assigned by the Internet service provider cannot be acquired. This product cannot be used when the IP address is not displayed.
Log information	Shows error definition in the automatic operation mode. <ul style="list-style-type: none"> • Shows the errors and operation of the personal computer. • Shows the time and date. • The log can be copied in the selected range. • The log is up to 100 lines long. If it exceeds 100 lines, the older lines are deleted in due order.
Clear log	Clears the message in log information.
Dail up time	Shows the elapsed time after dialup execution. The time is updated at intervals of five seconds. "--:--:--" appears if: <ul style="list-style-type: none"> • Dialup is not executed; or • Dialup is executed from other than GX RemoteService-I. If the time has exceeded 9999:59:59 (9999 hours 59 minutes 59 seconds), it returns to 00:00:00.
Dail up disconnection time	Appears when the automatic line disconnection system is access time monitoring or dialup disconnection timer in the line disconnection setting. ("--:--:--" appears if the setting is not made.) Counts down to zero. The time is updated at intervals of five seconds. For access time monitoring, countdown starts from the preset time every time access is made. The line is disconnected when the time is zeroed.
Starts auto run	Always executes monitoring. The button name changes to "stop auto run" during automatic operation, and clicking it terminates the automatic operation.

Item	Description
Dial up execute	Starts dialup connection with the preset connection name (this button is masked when the dialup connection name is not yet set).
URL copy	Copies the address displayed in the Server URL. When sent from the e-mail function of GX RemoteService-I, the address is added to the mail text automatically.
Send e-mail	Sends e-mail to the preset send destination.
Product information	Displays the version of the product.
Return to mode selection	Returns to the automatic operation mode/manual operation mode selection screen.

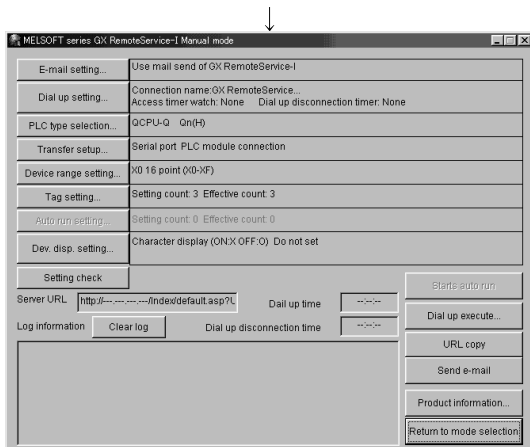
REMARK

The following gives a procedure for sending in the manual operation mode using the e-mail software such as Microsoft® Outlook Express.

(Start)



(1) Start the mail software and create a mail text.



(2) Click the "URL copy" button on GX RemoteService-I.

<http://000.000.000.000/index/default.asp>

(3) Paste the URL copied from GX RemoteService-I to the created mail text.

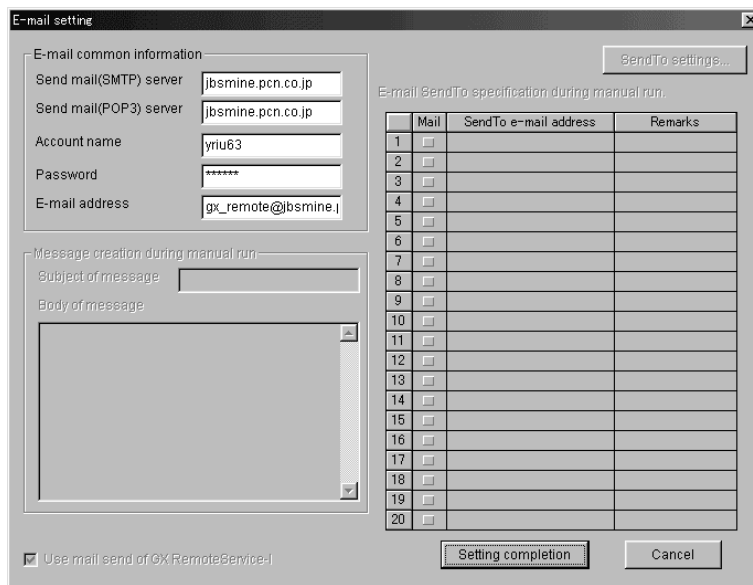
Fault occurred on line A in plant A|

6.3 Setting the Server (Personal Computer) Functions

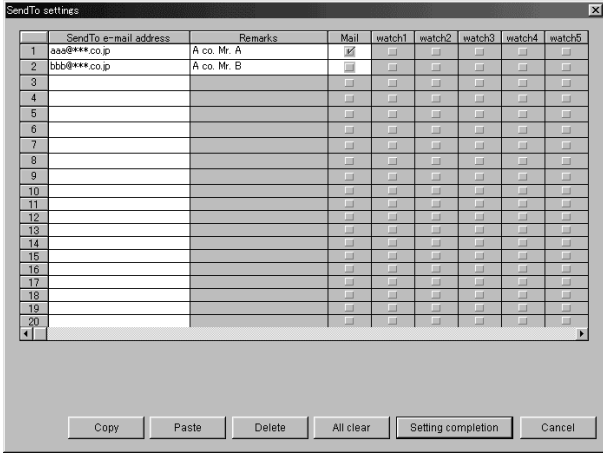
6.3.1 E-mail setting

Set as required since the items to be set differ between the automatic and manual operation modes.

We recommend you to read "Description for Use" or like sent from the provider to make settings.

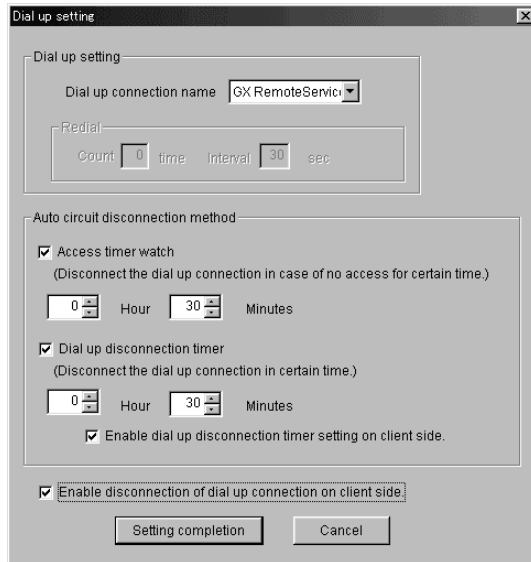


Item	Description
Send mail (SMTP) server	Specify the server to be used when sending e-mail from GX RemoteService-I. Set the address supplied by the provider. Number of acceptable characters: 1 to 256 characters
Send mail (POP3) server	Enter the server to be used when receiving e-mail. Set the address supplied by the provider. Number of acceptable characters: 1 to 256 characters
Account name	Specify the account name for POP3 server authentication. Set the account name supplied by the provider. Number of acceptable characters: 1 to 255 characters
Password	Specify the password of the account name for POP3 server authentication. Set the password of the account name supplied by the provider. Number of acceptable characters: 1 to 255 characters
E-mail address	Specify the returning mail address. You can set 1 to 255 characters. Note: Though GX RemoteService-I does not have the function to receive e-mail, set this address since it is needed when sending e-mail.
Subject of message	Set the subject of e-mail. Number of acceptable characters: 1 to 256 characters Note: All the subject may not be displayed depending on the model used.

Item	Description																		
Body of message	Enter the text of e-mail. Number of acceptable characters: 0 to 256 characters Since the URL of the server is added to the character string sent actually, create a message in consideration of the number of URL characters. Description																		
"SendTo setting" button	You can set the send destination in the manual mode only.  <table border="1" data-bbox="432 965 1409 1637"> <thead> <tr> <th data-bbox="437 972 647 1010">Item</th> <th data-bbox="647 972 1404 1010">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="437 1010 647 1077">SendTo e-mail address</td> <td data-bbox="647 1010 1404 1077">Set the e-mail address of the personal computer. Set it within the range 1 to 255 characters.</td> </tr> <tr> <td data-bbox="437 1077 647 1144">Remarks</td> <td data-bbox="647 1077 1404 1144">Can be used to make a memo of a company name, person's name and like. Enter them within 256 characters.</td> </tr> <tr> <td data-bbox="437 1144 647 1272">Mail</td> <td data-bbox="647 1144 1404 1272">Can be set in the manual operation mode only. Set whether e-mail will be sent or not. In the automatic operation mode, the status set for automatic operation setting appears.</td> </tr> <tr> <td data-bbox="437 1272 647 1368">watch 1 to watch 10</td> <td data-bbox="647 1272 1404 1368">Can be set in the automatic operation mode only. Set whether the system will be monitored or not in the automatic operation detail setting.</td> </tr> <tr> <td data-bbox="437 1368 647 1464">"Copy" button</td> <td data-bbox="647 1368 1404 1464">Used to copy the selected row. To choose the row, click any of numbers 1 to 20. You cannot copy the row unless the whole row is selected.</td> </tr> <tr> <td data-bbox="437 1464 647 1503">"Paste" button</td> <td data-bbox="647 1464 1404 1503">Used to paste the copied row.</td> </tr> <tr> <td data-bbox="437 1503 647 1599">"Delete" button</td> <td data-bbox="647 1503 1404 1599">Used to delete the selected row. To choose the row, click any of numbers 1 to 20. You cannot delete the row unless the whole row is selected.</td> </tr> <tr> <td data-bbox="437 1599 647 1637">"All clear" button</td> <td data-bbox="647 1599 1404 1637">Used to delete all rows.</td> </tr> </tbody> </table>	Item	Description	SendTo e-mail address	Set the e-mail address of the personal computer. Set it within the range 1 to 255 characters.	Remarks	Can be used to make a memo of a company name, person's name and like. Enter them within 256 characters.	Mail	Can be set in the manual operation mode only. Set whether e-mail will be sent or not. In the automatic operation mode, the status set for automatic operation setting appears.	watch 1 to watch 10	Can be set in the automatic operation mode only. Set whether the system will be monitored or not in the automatic operation detail setting.	"Copy" button	Used to copy the selected row. To choose the row, click any of numbers 1 to 20. You cannot copy the row unless the whole row is selected.	"Paste" button	Used to paste the copied row.	"Delete" button	Used to delete the selected row. To choose the row, click any of numbers 1 to 20. You cannot delete the row unless the whole row is selected.	"All clear" button	Used to delete all rows.
Item	Description																		
SendTo e-mail address	Set the e-mail address of the personal computer. Set it within the range 1 to 255 characters.																		
Remarks	Can be used to make a memo of a company name, person's name and like. Enter them within 256 characters.																		
Mail	Can be set in the manual operation mode only. Set whether e-mail will be sent or not. In the automatic operation mode, the status set for automatic operation setting appears.																		
watch 1 to watch 10	Can be set in the automatic operation mode only. Set whether the system will be monitored or not in the automatic operation detail setting.																		
"Copy" button	Used to copy the selected row. To choose the row, click any of numbers 1 to 20. You cannot copy the row unless the whole row is selected.																		
"Paste" button	Used to paste the copied row.																		
"Delete" button	Used to delete the selected row. To choose the row, click any of numbers 1 to 20. You cannot delete the row unless the whole row is selected.																		
"All clear" button	Used to delete all rows.																		
E-mail SendTo specification during manual run	Mail : Select whether e-mail will be sent or not. Can be set in the manual operation mode only. SendTo e-mail address : Shows the e-mail send destination. Remarks : You can set the additional information on the e-mail send destination.																		
Use mail send of GX RemoteService-I	Can be selected in the manual operation mode. Automatically set in the automatic operation mode.																		

6.3.2 Dialup setting

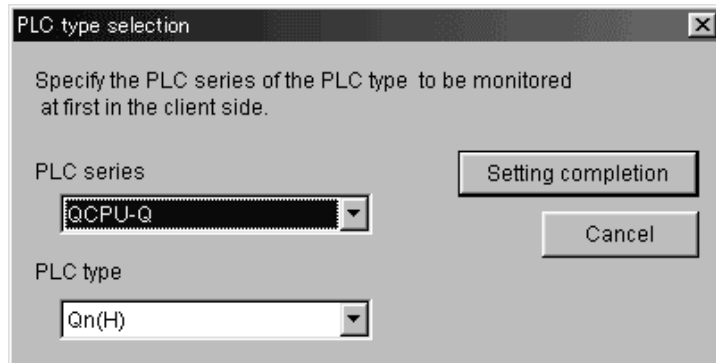
This section explains the dialup setting.




Item	Description
Dial up connection name	Select the connection name set in the dialup setting. The number of displayed characters is up to 16.
Redial	Count: Set within 0 to 99. Interval: Set within 0 to 999.
Access timer watch	Disconnects the dialup connection if there is no access to the server (personal computer) for a predetermined period of time. Hour: Set within 0 to 99. Minutes: within 0 to 59. Note that you cannot set 0 hours 0 minutes.
Dial up disconnection timer	Disconnects the dialup connection in a predetermined period of time. Hour: Set within 0 to 99. Minutes: within 0 to 59. Note that you cannot set 0 hours 0 minutes.
Enable dial up disconnection timer setting on client side	Set whether or not the line disconnection timer can be set again from the personal computer. Made valid only when the line disconnection timer has been selected.
Enable disconnection of dial up connection on client side	Enables the dialup connection of the server (personal computer) to be made by the personal computer. With the exception of the personal computer that has disconnected the line, the line is disconnected without previous notice to disable communication with the server (personal computer).

6.3.3 PLC type setting

As the PLC type, set the PLC series and PLC type of the PLC to be accessed first from the personal computer.

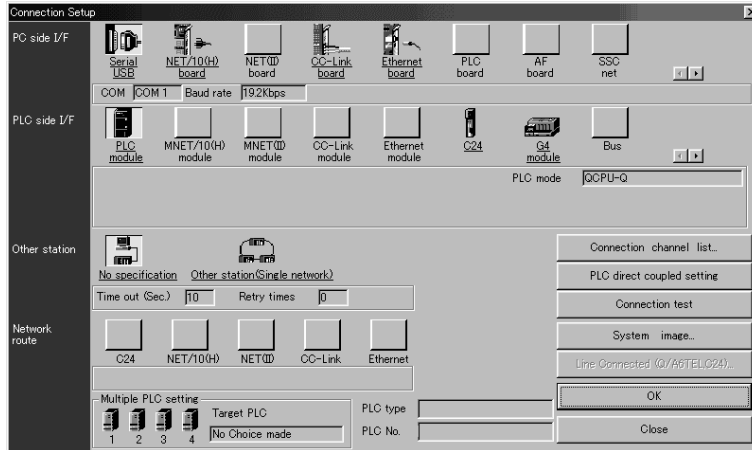


Item	Description
PLC series PLC type	Set the items when selecting or changing the PLC Series and/or PLC type of the PLC to be accessed first from the personal computer.
PLC series	PLC type
ACPU	AnN, AnA, AnS, AnSH
QnACPU	—
QCPU-Q	Qn (H)
QCPU-A	—
SCPU	A171SH
FXCPU	—
Q02(H), Q06H, Q12H, Q25H	Q00J, Q00, Q01
Q2A, Q2AS(H), Q2AS1, Q2AS(H)S1, Q3A, Q4A, Q4AR	Q02(H)-A, Q06H-A
A0J2H, A1FX, A1S, A1SJ, A1SH, A1SJH, A1N, A2C, A2CJ, A2N(S1), A2S, A2SH, A3N, A2A(S1), A3A	A172SH
A2U(S1), A2AS(S1), A2AS-S30, A2AS-S60, A3U, A4U	A173UH (S1)
Q00J, Q00, Q01	A273UH (S3)
Q02(H), Q06H, Q12H, Q25H	FX0(S), FX0N, FX1, FXU, FX2C, FX1S, FX1N, FX2N(C)

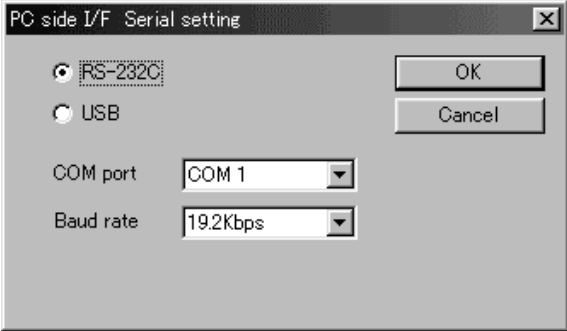
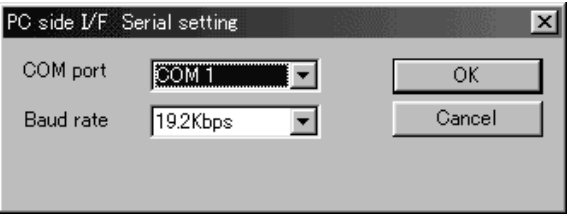
Item	Description
PLC series PLC type	<p>If you have chosen the PLC Series and/or PLC type other than the one currently set, the following dialog box appears for confirmation.</p> <div data-bbox="584 405 1270 577" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"><p>MELSOFT series GX RemoteService-I</p><p> Return the Target connection specification and device to default values. Change PLC series and PLC type ?</p><p><input type="button" value="Yes"/> <input type="button" value="No"/></p></div> <p>Click the "Yes" button to change the following settings and indications.</p> <ul style="list-style-type: none">• Changes the PLC type.• Changes the connection setup to the PLC CPU direct-coupled path.• Changes the device range setting to the default value.• Changes the tag setting to the default value.• Changes the automatic operation setting to the default value. <p>Clicking the "No" button does not change the settings.</p>

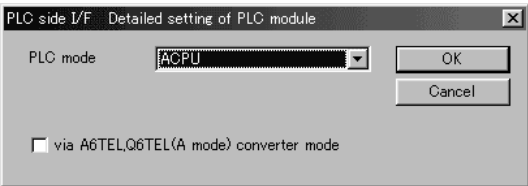
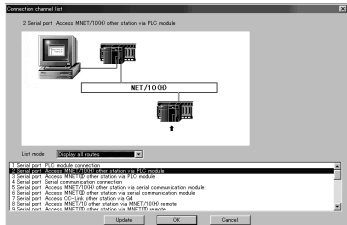

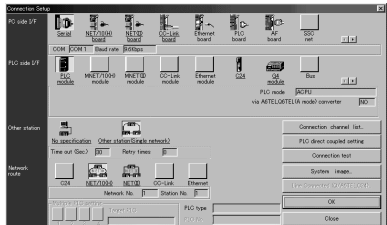
6.3.4 Connection setup

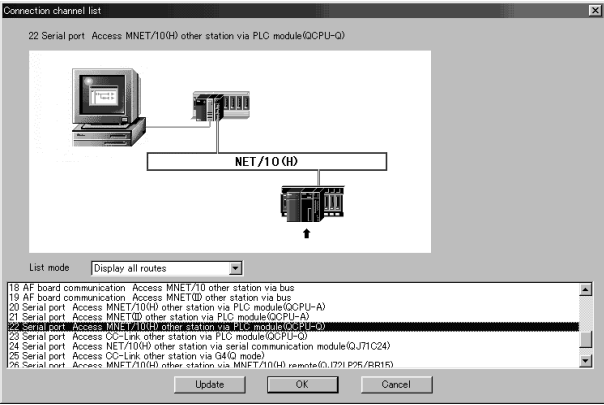
Set the connection setup between the server (personal computer) and PLC.
 This setting also specifies the PLC to be accessed first from the personal computer.



(1) Access to the host

Item	Description
PC side I/F	<p>For Q series</p>  <ul style="list-style-type: none"> • USB may be set only when the QCPU (Q mode) has been selected. • Precautions for communication at 115.2/57.6kbps Fast communication cannot be made if the personal computer used is not compatible with the communication speed of 115.2/57.6kbps. If communications delay due to communications tries or a communication error occurs, reduce the baud rate setting and restart communication. • Precautions for making USB communication Refer to the GX Developer Operating Manual. <p>QnA/A/FX series</p> 

Item	Description
PC side I/F	<ul style="list-style-type: none"> The baud rate that can be selected depends on the PLC Series and PLC type. Choose 9.6kbps for the A Series. For the QnA Series, the PLC CPU that can communicate at the 38.4kbps speed is the QnACPU of uncton version B or later. Refer to the GX Developer Operating Manual for the way to identify the module version. When using the A6TEL as a converter, refer to the GX Developer Operating Manual.
PLC side I/F	<p>Choose the PLC series of the PLC to be connected with GX RemoteService-I.</p> 
Other station	<p>No specification</p> <p>Specify when the access target is in a multiple PLC system.</p> <p>Other station (Single network)</p> <p>It indicates a system which is configured by a single network and a multilevel system, e.g., only MELSECNET/10 or only Ethernet. (Since Ethernet is regarded as the MELSECNET/10, specify Single network for an MELSECNET/10 and Ethernet mixed system.)</p> <p>If a time-out or other error occurs in communications with the PLC CPU, set a longer communications time check period.</p> <p>Until the error appears, during execution is displayed in Monitor status.</p> <p>The longest time until the error appears can be found by the following expression. (Time specified for communications time check) × 3 × (Count specified for the number of retries + 1)</p> <p>For example, when the communications time check is specified as 30 seconds and the number of retries as 0 times, the resultant time is (30 seconds) × 3 × (0 + 1) = 90 seconds, and the error appears after a maximum of 90 seconds have elapsed.</p> <p>Choose No specification when specifying the own station.</p> <p>When power-off, hardware reset or the like of the PLC CPU is performed during ladder monitor, it will take time until a communications error appears.</p>
Network route	<p>Choose the network type, network No., station number and first I/O No. to be accessed.</p> <p>The setting items depend on the network type that has been set.</p>
Multiple PLC Setting	<p>Specify when the access target is in a multiple PLC system.</p>
Connection channel list	<p>You can set the connection target while looking at the Connection channel list.</p> <p>As clicking [OK] automatically sets the connection channel on the Connection Setup screen, settings can be made easily if a complicated system is configured. Set the network number, station number and others as desired according to the access target.</p> <div style="display: flex; align-items: center; justify-content: center;">  <div style="margin: 0 20px; text-align: center;">  <p>Click OK</p> </div>  </div>

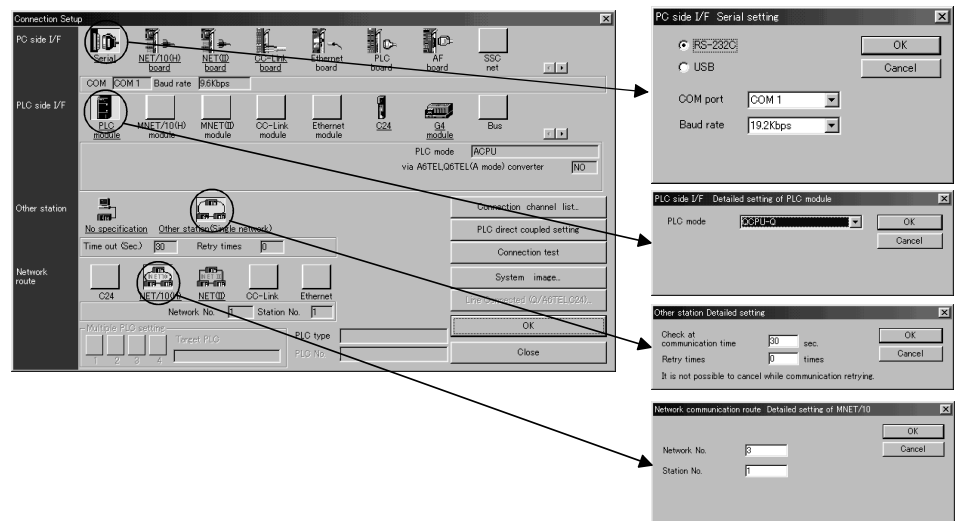
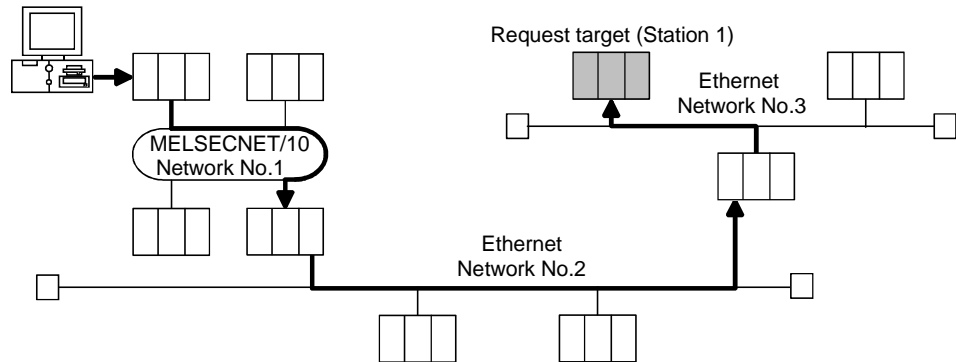
Item	Description								
<p>Connection channel list</p>	<p>Clicking the [OK] button automatically sets the connection path (area enclosed by a circle) on the Connection setup screen.</p> <p>About display changing</p> <p>Convenient use of display selected routes</p> <p>Specifying the PC side I/F and PLC side I/F and selecting the display selected routes on the Connection setup screen displays only the paths within the accessible ranges in the other station, network communication path and mixed network communication path.</p> <p>A system configuration list of different series can also be displayed.</p> <table border="1" data-bbox="440 607 1406 768"> <thead> <tr> <th data-bbox="440 607 683 645">Request Source</th> <th data-bbox="683 607 1193 645">Server (Personal Computer) Connected PLC</th> <th data-bbox="1193 607 1406 645">Access Target</th> </tr> </thead> <tbody> <tr> <td data-bbox="440 645 683 768" rowspan="3">Server (personal computer)</td> <td data-bbox="683 645 1193 768" rowspan="3">QCPU (Q mode)</td> <td data-bbox="1193 645 1406 683">Q Series</td> </tr> <tr> <td data-bbox="1193 683 1406 721">QnA Series</td> </tr> <tr> <td data-bbox="1193 721 1406 768">A Series</td> </tr> </tbody> </table> 	Request Source	Server (Personal Computer) Connected PLC	Access Target	Server (personal computer)	QCPU (Q mode)	Q Series	QnA Series	A Series
Request Source	Server (Personal Computer) Connected PLC	Access Target							
Server (personal computer)	QCPU (Q mode)	Q Series							
		QnA Series							
		A Series							
<p>PLC direct coupled setting</p>	<p>Useful for changing Other station to Host.</p>								
<p>Connection test</p>	<p>Tests whether normal access can be made to the access target PLC CPU set on the Connection setup screen.</p> <p>When normal access can be made, the type of the access target PLC CPU appears in the CPU type display field.</p>								
<p>System image</p>	<p>Illustrates the set connection target path.</p>								
<p>Line connection (Q/A6TEL, C24)</p>	<p>Cannot be set.</p>								

POINT

Screen setting for MELSECNET/10 and Ethernet combined system (Single network)

In an MELSECNET/10 and Ethernet mixed system configuration, specify Single network to access the other station. (Since Ethernet is equivalent to the MELSECNET/10)

An example of the Connection Setup setting screen is provided for the following system configuration (Q/QnA only).



For access to the other station or multilevel system, not only the Connection Setup but also the routing parameters should be set to enable communications.

POINT

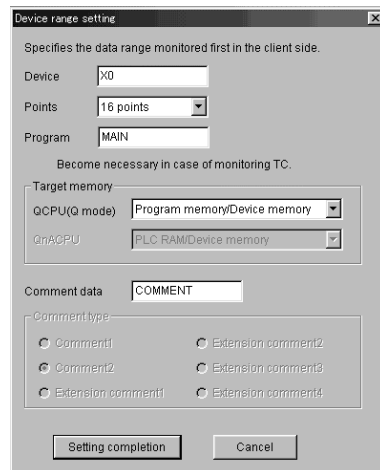
When connecting the PLC to be accessed to the server (personal computer) via Ethernet, CC-Link or serial communication, refer to GX Developer Operating Manual.

6.3.5 Device range setting

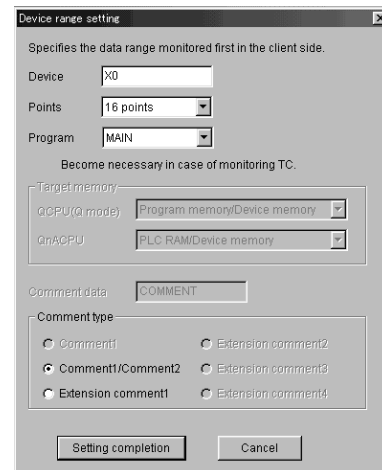
This section explains the name, points and others of the device to be read first from the PLC CPU.

Screen examples

When Qn(H)CPU is selected



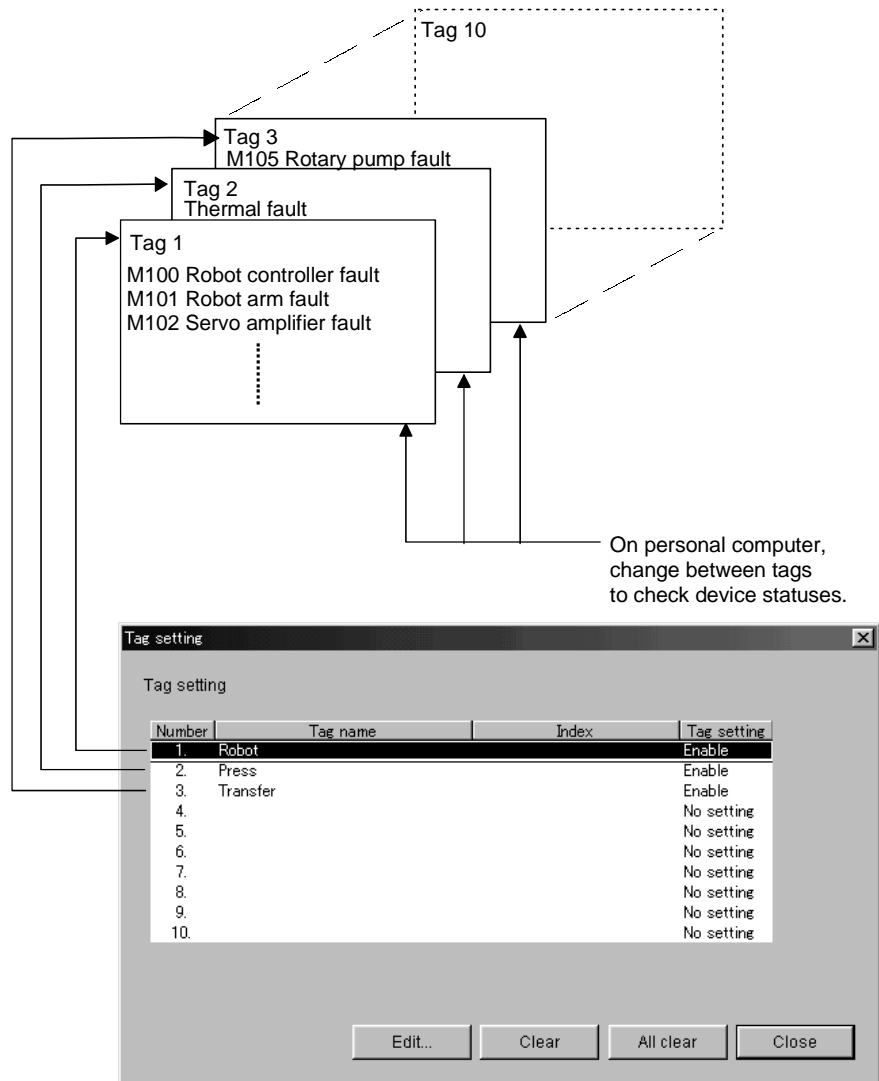
When ACPU is selected (AnU, AnUS, AnUSHCPU)

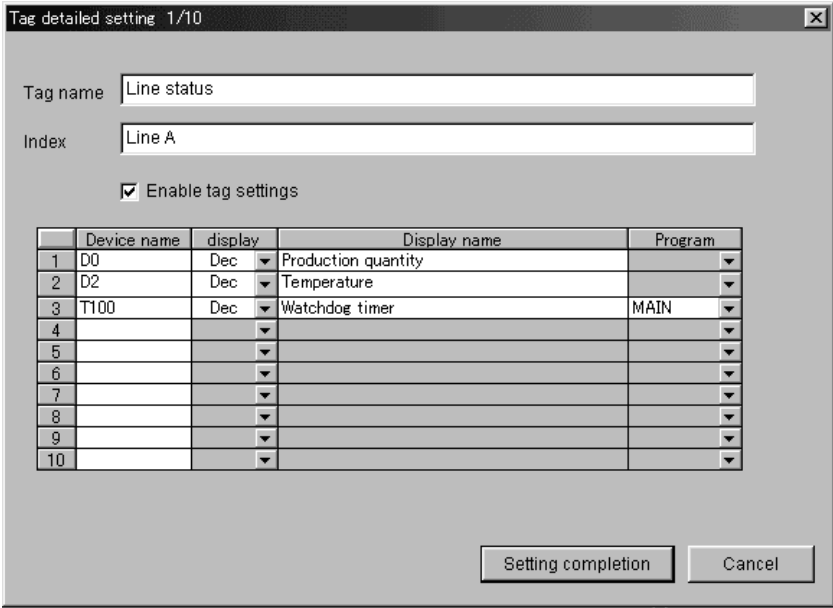


Item	Description												
Device	Set the device + device No.												
Points	Set any of 1, 16, 32, 64, 128 and 256 points.												
Program	Set the program name when monitoring the T/C.												
Target memory	When you have set the Qn(H)CPU or QnACPU, make selection from the following memories. You cannot make setting when the set PLC Series is other than the Qn(H)CPU or QnACPU. <table border="1" style="margin-left: 40px;"> <thead> <tr> <th>Qn(H)CPU</th> <th>QnACPU</th> </tr> </thead> <tbody> <tr> <td>Program memory/Device memory</td> <td>PLC RAM/Device memory</td> </tr> <tr> <td>Memory card (RAM)</td> <td>IC Card A (RAM)</td> </tr> <tr> <td>Memory card (ROM)</td> <td>IC Card A (ROM)</td> </tr> <tr> <td>Standard RAM</td> <td>IC Card B (RAM)</td> </tr> <tr> <td>Standard ROM</td> <td>IC Card B (ROM)</td> </tr> </tbody> </table>	Qn(H)CPU	QnACPU	Program memory/Device memory	PLC RAM/Device memory	Memory card (RAM)	IC Card A (RAM)	Memory card (ROM)	IC Card A (ROM)	Standard RAM	IC Card B (RAM)	Standard ROM	IC Card B (ROM)
Qn(H)CPU	QnACPU												
Program memory/Device memory	PLC RAM/Device memory												
Memory card (RAM)	IC Card A (RAM)												
Memory card (ROM)	IC Card A (ROM)												
Standard RAM	IC Card B (RAM)												
Standard ROM	IC Card B (ROM)												
Comment data	Set the comment data name to be displayed or searched for by the personal computer. Fixed to "COMMENT" when the set PLC Series is other than the Qn(H)CPU or QnACPU.												
Comment type	Set the comment data name to be displayed or searched for by the personal computer. You need not make setting when the Qn(H)CPU or QnACPU has been set as the PLC Series.												

6.3.6 Tag setting

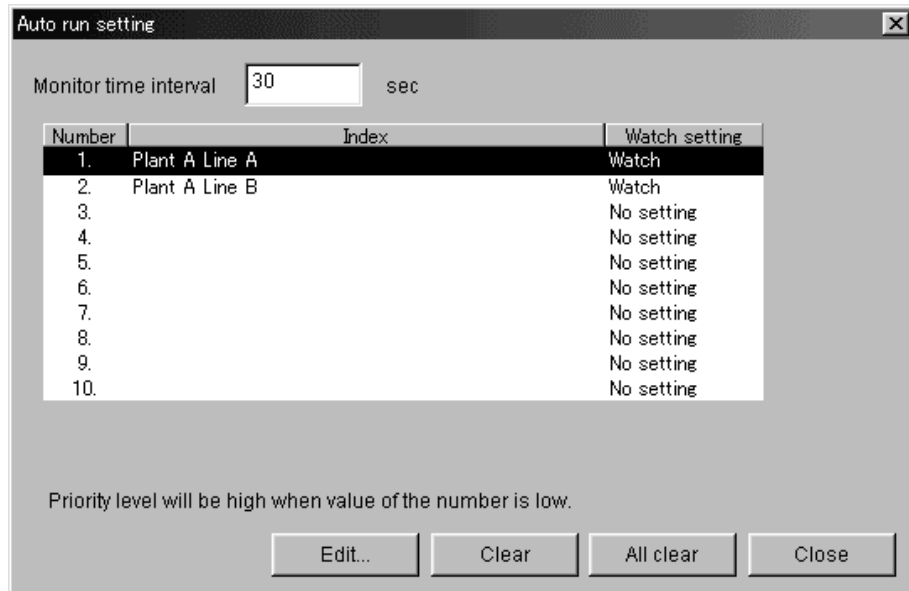
Setting tags allows you to display different devices you want to read (up to 10 device types) together on the personal computer.



Item	Description																
Tag name	Set within 1 to 16 characters.																
Index	Set within 0 to 64 characters.																
Tag setting	Shows the tag setting status.																
"Edit" button	 <table border="1" data-bbox="470 1086 1364 1518"> <thead> <tr> <th>Item</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Tag name</td> <td>Set within 1 to 64 characters.</td> </tr> <tr> <td>Index</td> <td>Set within 0 to 64 characters.</td> </tr> <tr> <td>Tag setting</td> <td>Set whether the tag function is made valid or invalid.</td> </tr> <tr> <td>Device name</td> <td>Set the device + device No.</td> </tr> <tr> <td>Display</td> <td>Set decimal or hexadecimal. You cannot set a bit device.</td> </tr> <tr> <td>Display name</td> <td>Set the device name that will be displayed on the personal computer. Set within 1 to 32 characters.</td> </tr> <tr> <td>Program</td> <td>When you set the T/C as the device name, set the program name to be referred to.</td> </tr> </tbody> </table>	Item	Description	Tag name	Set within 1 to 64 characters.	Index	Set within 0 to 64 characters.	Tag setting	Set whether the tag function is made valid or invalid.	Device name	Set the device + device No.	Display	Set decimal or hexadecimal. You cannot set a bit device.	Display name	Set the device name that will be displayed on the personal computer. Set within 1 to 32 characters.	Program	When you set the T/C as the device name, set the program name to be referred to.
Item	Description																
Tag name	Set within 1 to 64 characters.																
Index	Set within 0 to 64 characters.																
Tag setting	Set whether the tag function is made valid or invalid.																
Device name	Set the device + device No.																
Display	Set decimal or hexadecimal. You cannot set a bit device.																
Display name	Set the device name that will be displayed on the personal computer. Set within 1 to 32 characters.																
Program	When you set the T/C as the device name, set the program name to be referred to.																
"Clear" button	Used to clear the selected tag.																
"All clear" button	Used to clear all tags.																

6.3.7 Automatic operation setting

When performing automatic operation, set an e-mail sending trigger condition, an e-mail message, etc.



Item	Description
Monitor time interval	Set within the range 30 to 9999 seconds.
Index	Set within 0 to 64 characters.
Watch setting	Shows the monitor setting status.
"Edit" button	

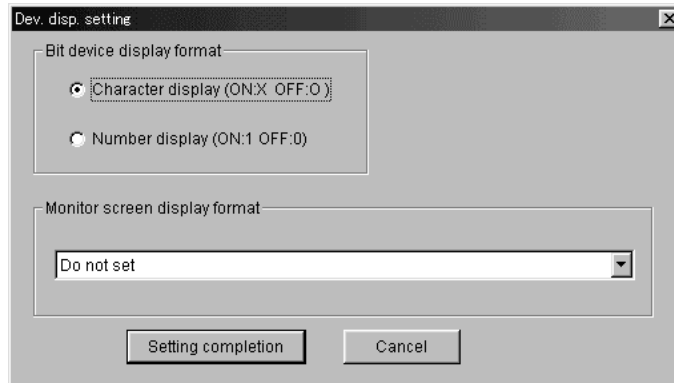
Item	Description																										
"Edit" button	<table border="1" data-bbox="440 347 1406 1245"> <thead> <tr> <th data-bbox="445 353 724 398">Item</th> <th data-bbox="724 353 1401 398">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="445 398 724 432">Watch</td> <td data-bbox="724 398 1401 432">Set whether monitoring will be performed or not.</td> </tr> <tr> <td data-bbox="445 432 724 477">Index</td> <td data-bbox="724 432 1401 477">Set within 1 to 64 characters.</td> </tr> <tr> <td data-bbox="445 477 724 1126">Trigger condition</td> <td data-bbox="724 477 1401 1126"> Set the trigger condition for bit or word device. The following are the condition enabled examples when the present value of D33 is 100. <table border="1" data-bbox="754 584 1370 1086"> <thead> <tr> <th data-bbox="759 591 970 636">Display</th> <th data-bbox="970 591 1366 636">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="759 636 970 703">=</td> <td data-bbox="970 636 1366 703">Condition is enabled when the value is equal to 100.</td> </tr> <tr> <td data-bbox="759 703 970 781"><</td> <td data-bbox="970 703 1366 781">Condition is enabled when the value is less than 99.</td> </tr> <tr> <td data-bbox="759 781 970 860">></td> <td data-bbox="970 781 1366 860">Condition is enabled when the value is more than 101.</td> </tr> <tr> <td data-bbox="759 860 970 938"><=</td> <td data-bbox="970 860 1366 938">Condition is enabled when the value is not more than 100.</td> </tr> <tr> <td data-bbox="759 938 970 1016">>=</td> <td data-bbox="970 938 1366 1016">Condition is enabled when the value is not less than 100.</td> </tr> <tr> <td data-bbox="759 1016 970 1086"><></td> <td data-bbox="970 1016 1366 1086">Condition is enabled when the value is other than 100.</td> </tr> </tbody> </table> </td> </tr> <tr> <td data-bbox="445 1126 724 1171">Subject of message</td> <td data-bbox="724 1126 1401 1171" rowspan="3">Refer to Section 6.3.1.</td> </tr> <tr> <td data-bbox="445 1171 724 1216">Body of message</td> </tr> <tr> <td data-bbox="445 1216 724 1245">"SendTo setting" button</td> </tr> </tbody> </table>	Item	Description	Watch	Set whether monitoring will be performed or not.	Index	Set within 1 to 64 characters.	Trigger condition	Set the trigger condition for bit or word device. The following are the condition enabled examples when the present value of D33 is 100. <table border="1" data-bbox="754 584 1370 1086"> <thead> <tr> <th data-bbox="759 591 970 636">Display</th> <th data-bbox="970 591 1366 636">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="759 636 970 703">=</td> <td data-bbox="970 636 1366 703">Condition is enabled when the value is equal to 100.</td> </tr> <tr> <td data-bbox="759 703 970 781"><</td> <td data-bbox="970 703 1366 781">Condition is enabled when the value is less than 99.</td> </tr> <tr> <td data-bbox="759 781 970 860">></td> <td data-bbox="970 781 1366 860">Condition is enabled when the value is more than 101.</td> </tr> <tr> <td data-bbox="759 860 970 938"><=</td> <td data-bbox="970 860 1366 938">Condition is enabled when the value is not more than 100.</td> </tr> <tr> <td data-bbox="759 938 970 1016">>=</td> <td data-bbox="970 938 1366 1016">Condition is enabled when the value is not less than 100.</td> </tr> <tr> <td data-bbox="759 1016 970 1086"><></td> <td data-bbox="970 1016 1366 1086">Condition is enabled when the value is other than 100.</td> </tr> </tbody> </table>	Display	Description	=	Condition is enabled when the value is equal to 100.	<	Condition is enabled when the value is less than 99.	>	Condition is enabled when the value is more than 101.	<=	Condition is enabled when the value is not more than 100.	>=	Condition is enabled when the value is not less than 100.	<>	Condition is enabled when the value is other than 100.	Subject of message	Refer to Section 6.3.1.	Body of message	"SendTo setting" button
Item	Description																										
Watch	Set whether monitoring will be performed or not.																										
Index	Set within 1 to 64 characters.																										
Trigger condition	Set the trigger condition for bit or word device. The following are the condition enabled examples when the present value of D33 is 100. <table border="1" data-bbox="754 584 1370 1086"> <thead> <tr> <th data-bbox="759 591 970 636">Display</th> <th data-bbox="970 591 1366 636">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="759 636 970 703">=</td> <td data-bbox="970 636 1366 703">Condition is enabled when the value is equal to 100.</td> </tr> <tr> <td data-bbox="759 703 970 781"><</td> <td data-bbox="970 703 1366 781">Condition is enabled when the value is less than 99.</td> </tr> <tr> <td data-bbox="759 781 970 860">></td> <td data-bbox="970 781 1366 860">Condition is enabled when the value is more than 101.</td> </tr> <tr> <td data-bbox="759 860 970 938"><=</td> <td data-bbox="970 860 1366 938">Condition is enabled when the value is not more than 100.</td> </tr> <tr> <td data-bbox="759 938 970 1016">>=</td> <td data-bbox="970 938 1366 1016">Condition is enabled when the value is not less than 100.</td> </tr> <tr> <td data-bbox="759 1016 970 1086"><></td> <td data-bbox="970 1016 1366 1086">Condition is enabled when the value is other than 100.</td> </tr> </tbody> </table>	Display	Description	=	Condition is enabled when the value is equal to 100.	<	Condition is enabled when the value is less than 99.	>	Condition is enabled when the value is more than 101.	<=	Condition is enabled when the value is not more than 100.	>=	Condition is enabled when the value is not less than 100.	<>	Condition is enabled when the value is other than 100.												
Display	Description																										
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<>	Condition is enabled when the value is other than 100.																										
Subject of message	Refer to Section 6.3.1.																										
Body of message																											
"SendTo setting" button																											
"Clear" button	Used to delete the selected continuous monitoring setting.																										
"All clear" button	Used to delete all continuous monitoring settings.																										

POINT

- If the device set for the trigger condition has already met its condition before a start of automatic operation, e-mail is sent immediately after automatic operation is started.
- E-mail is sent when the status of the device set for the trigger condition turns from OFF to ON.
 Note that once e-mail is sent, next e-mail will not be sent until the device status changes from ON to OFF to ON.

6.3.8 Device display format setting

Set the formats in which the devices read on the personal computer will be displayed.



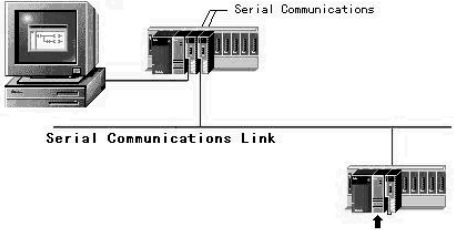
Item	Description
Bit device display format	Choose the bit device display format.
Monitor screen display format	Choose the combination of the character color and background color.

7. ABOUT THE PERSONAL COMPUTER

This chapter explains the setting items and display methods on the personal computer.

7.1 List of Personal Computer Setting Items

Making access to the address added to e-mail displays the following screen.

- 1) { Return to target connection specification } Implement server side circuit setting } 2)
 - Serial port Access serial communication other station via serial communication module
- 3) 
- 4) { PC side I/F
 - Serial I/F setting
 - COM port
 - COM1
 - Baud rate
 - 9.6Kbps
- 5) { PLC side I/F
 - Detailed setting of C24
 - Station No. []
 - Parity
 - Odd
 - Even
 - None
- 6) { Other station
 - Check at communication time(sec) [80]
 - Retry times [0]
- 7) { Network route
 - Detailed setting of Computer link
 - Head I/O []
 - Station No. []
- 8) { Module specification
 - No Choice mode
 - 1
 - 2
 - 3
 - 4
- 9) { Display format
 - Word (Dec)
 - Word (Hex)
 - Bit
 - Comment Dec
 - Comment Hex
 - Comment Bin
- 10) { Device range
 - Device [X0]
- 11) { Bit device is 16 point units
 - Points [16]
 - Point1 is possible to select only in word device.
- 12) { Program name [MAIN]
 - Set only in case of TC monitor
 - Target memory
- 13) { Program memory/Device memory []
- 14) { Comment data name [COMMENT]
- 15) { Device comment search []
- 16) { Start
- 17) { Tag monitor

No.	Description
1)	Set the PLC series, PC side I/F, PLC side I/F and other station.
2)	Set the time when the line is disconnected from the personal computer.
3)	Shows the connection form between the server (personal computer) and PLC.
4)	Set the details of the port or board used by the server (personal computer).
5)	Set the details of the module used on the PLC side. (The screen on the left is an example of a serial communication screen.)
6)	Set within the range 1 to 9999. Set within the range 0 to 5.
7)	Set the head I/O No., station number and network No. of the module. The setting items change depending on the module selected for the PLC side I/F.
8)	Specify the PLC No. to be accessed when a multi PLC system is configured.
9)	Choose the display format on the personal computer.
10)	Set the device to be read and its number of points.
11)	Choose the number of read points of the device to be diagnosed.
12)	Choose the program to be diagnosed.
13)	Choose the memory to be accessed.
14)	Choose the comment data to be diagnosed.
15)	Set the keyword for device comment search. (Within 32 characters)
16)	Execution makes access to the PLC.
17)	Choose when monitoring the tag.

7.2 Providing Tag Display

This section explains the tag display screen.

1) {

Production A fau		
Production number	0	D0
Various statuses	0	D1
Manual operation flag	0	M1
Watch timer(Contact)	0	T0
Watch timer(Coil)	0	T0
Watch timer(Setting value)	---	T0
Watch timer(Current value)	0	T0

2) { Tag select
Production A fau ▾

3) { Start

4) { Device monitor

Item	Description
1)	When TC is displayed, (Contact), (Coil), (Set value) or (Present value) is added to its display name.
2)	Select the tag you want to display from the tag list.
3)	Monitors a list of devices chosen by tag selection. Note that the statuses of the devices read to the personal computer are those when start is clicked. Note: The read devices do not vary in real time.
4)	Moves to the device monitor page.

7.3 Monitoring the Devices

This section explains the device display formats.

The following gives the examples of the Web browser and personal computer displays provided when the remote device monitor function is used.

(a) Word multi-point decimal

CPU:Q02(H)
D0-D15

Device	+0	+1	+2	+3	+4	+5	+6	+7
D0	0	0	0	0	0	0	0	0
D8	0	0	0	0	0	0	0	0

(b) Word multi-point hexadecimal

CPU:Q02(H)
D0-D15

Device	+0	+1	+2	+3	+4	+5	+6	+7
D0	0000	0000	0000	0000	0000	0000	0000	0000
D8	0000	0000	0000	0000	0000	0000	0000	0000

(c) Bit multi-point

CPU:Q02(H)
X0-XF

Device	FEDC	BA98	7654	3210
X0	0000	0000	0000	0000

(d) Commented decimal

CPU:Q02(H)
D0-D15

Device	Current value	Comment
D0	0	A line production conditions
D1	0	B line production conditions
D2	0	C line production conditions
D3	0	D line production conditions
D4	0	
D5	0	
D6	0	
D7	0	
D8	0	
D9	0	
D10	0	
D11	0	
D12	0	
D13	0	
D14	0	
D15	0	

(e) Commented hexadecimal

CPU:Q02(H)
D0-D15

Device	Current value	Comment
D0	0000	A line production conditions
D1	0000	B line production conditions
D2	0000	C line production conditions
D3	0000	D line production conditions
D4	0000	
D5	0000	
D6	0000	
D7	0000	
D8	0000	
D9	0000	
D10	0000	
D11	0000	
D12	0000	
D13	0000	
D14	0000	
D15	0000	

(f) Commented binary

CPU:Q02(H)
D0-D15

Device	FEDC	BA98	7654	3210	Comment
D0	0000	0000	0000	0000	A line production conditions
D1	0000	0000	0000	0000	B line production conditions
D2	0000	0000	0000	0000	C line production conditions
D3	0000	0000	0000	0000	D line production conditions
D4	0000	0000	0000	0000	
D5	0000	0000	0000	0000	
D6	0000	0000	0000	0000	
D7	0000	0000	0000	0000	
D8	0000	0000	0000	0000	
D9	0000	0000	0000	0000	
D10	0000	0000	0000	0000	
D11	0000	0000	0000	0000	
D12	0000	0000	0000	0000	
D13	0000	0000	0000	0000	
D14	0000	0000	0000	0000	
D15	0000	0000	0000	0000	

7.4 Setting the Server (Personal Computer) Line Connection

This section explains the server (personal computer) side line disconnection timer setting and line disconnection on the personal computer.

Server Side Circuit Settings
 Time to disconnect the circuit 00:06:32

Time to disconnect the circuit

Time (0-99)

Minutes (0-59)

[Return to target connection specification](#)

[Server side dialup disconnect execution](#)

It cannot connect if server side dial up disconnect is executed. Please make sure before executing it.

Item	Description
Server Side Circuit Settings Time to disconnect the circuit	Set the time until the line is disconnected. When making this setting, preset "Enable disconnection of dial up connection on client side" on the dialup setting screen.
Server side dialup disconnect execution	Disconnects the dialup connection.

8. GETTING STARTED WITH GX RemoteService-I!

This chapter describes the setting of GX RemoteService-I functions on the server (personal computer) under the conditions presented in Section 8.1 and the confirmation of tag displays and device displays on the personal computer.

Section 8.1 explains the setting of GX RemoteService-I.

Section 8.2 explains the varying of the monitor devices and the arrival of e-mail.

Section 8.3 explains the operation procedure of looking at the server (personal computer) after the arrival of e-mail.

8.1 Setting GX RemoteService-I to the Server (Personal Computer)

Outline of setting example

(1) Setting of e-mail sending conditions

When the trigger condition is enabled, make settings to send e-mail to two persons.

- When M1000 turns on, Mr. A is informed of a "robot" fault.
- When M1001 turns on, Mr. B is informed of a "press" fault.

(2) Setting of devices read by the personal computer

- Make tag settings (three tags) for confirming the system status.
- Make setting to read the annunciator (F) first for checking the fault status of the system.

Conditions

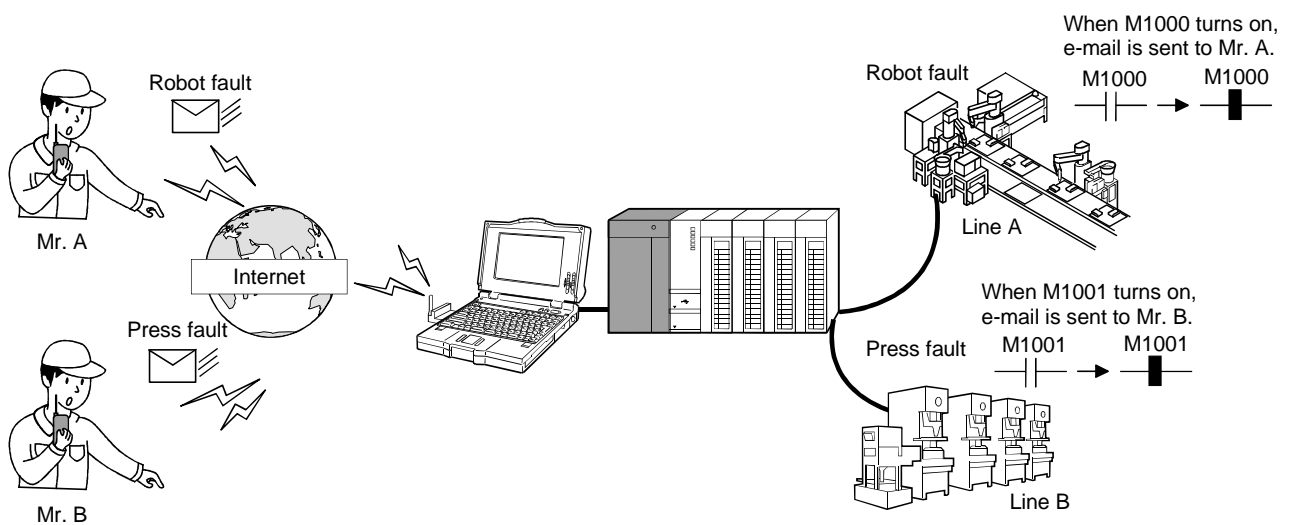
Setting item		Setting
Operating mode		Automatic operation mode
E-mail setting	Send mail (SMTP) server	Refer to "Description for Use" or like sent from the provider and make settings.
	Send mail (POP3) server	
	Account name	
	Password	
	E-mail address	
Dial up connection name		GX Remoteservice-I
PLC type		QCPU (Q mode), Qn (H)CPU
Transfer setup		PLC direct connection
Device range setting	Device	F0 Note: Set the F0 comment on GX Developer and write it to the PLC CPU in advance.
	Points	16 points
	Program	MAIN
	Target memory	Program memory/device memory
	Comment data	COMMENT

(Continued on next page)

(From previous page)

Setting item		Setting			
Tag setting	Tag name	Device name	Display format	Display name	
	Robot (Tag 1)	M100	—	Robot controller fault	
		M101	—	Robot arm fault	
		M102	—	Servo amplifier fault	
	Press (Tag 2)	X100	—	Thermal fault	
		D100	Decimal	Coolant pressure low	
		X130	—	Die fault	
	Transfer (Tag 3)	M105	—	Rotary pump fault	
		X150	—	Stocker cylinder fault	
		D110	Decimal	Transfer motor speed	
Auto run setting	1	Index	Plant A Line A		
		Trigger condition	M1000 turns on		
		Subject of message	Fault occurred in robot.		
		Body of message	A fault occurred in the line A robot. Check the system.		
		SendTo e-mail address	Mr. A aaa@***.co.jp		
	2	Index	Plant A Line B		
		Trigger condition	M1001 turns on		
		Subject of message	Fault occurred in press		
		Body of message	A fault occurred in the line B press. Check the system.		
		SendTo e-mail address	Mr. B bbb@***.ne.jp		
Dev. disp. setting	Character display (ON: × OFF: ○)				

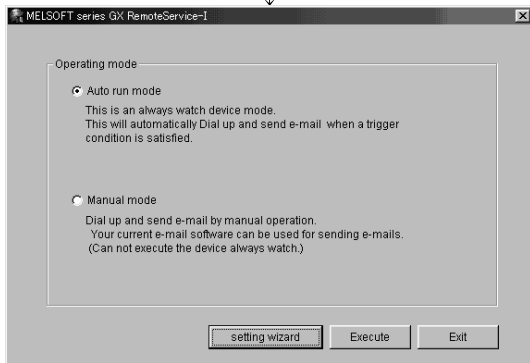
Conceptual diagram of system



(Start)



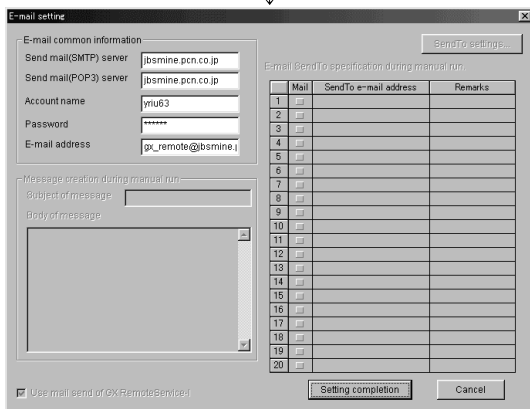
(1) Start GX RemoteService-I.



(2) Choose the automatic operation mode and click [setting wizard].



(3) Set e-mail to notify the personal computer. Click [E-mail setting].



(4) Set the e-mail common information. Set the following data of the provider with whom you have contracted.

- Send mail (STMP) server
- Send mail (POP3) server
- E-mail address
- Account name
- Password

After the setting is finished, click [Setting completion].

Remark

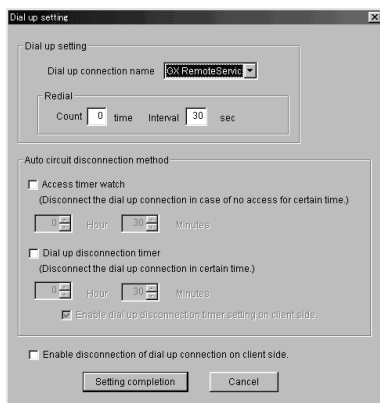
For the settings, refer to "Description for Use" or like sent from the provider.

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(From previous page)



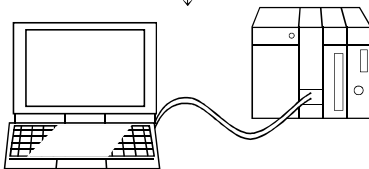
- (5) Set the dialup connection name to be connected to the provider.
Click [Dial up setting].



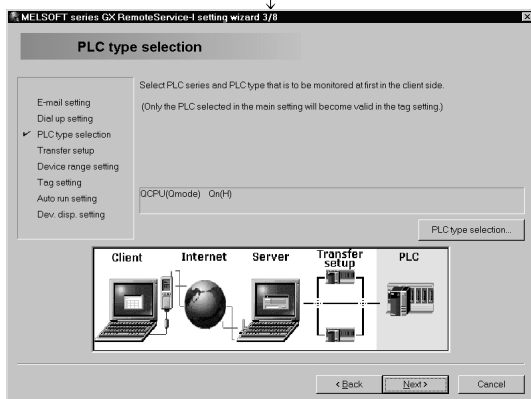
- (6) Set the dialup connection name.
After the setting is finished, click [Setting completion].



Always make the dialup setting of Windows®. If it has not been made, the following screen appears and the dialup setting screen of this product cannot be opened.



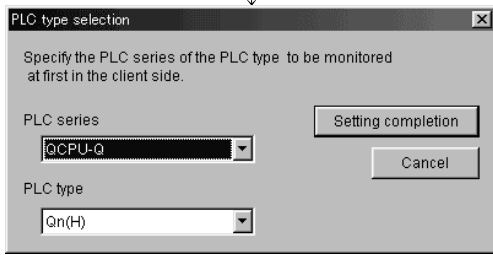
- (7) Connect the server (personal computer) and PLC.
Prepare a program that can turn on M1000 and M1001 beforehand for the PLC.



- (8) Set the PLC series and PLC type of the PLC CPU to be accessed first by the personal computer.
Click [PLC type selection].

(To next page)

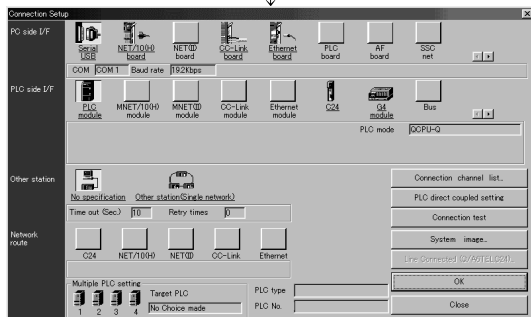
(From previous page)



- (9) Choose the PLC series and PLC type of the PLC CPU to be connected to the server (personal computer). After the setting is finished, click [Setting completion].



- (10) Set the connection path from the server (personal computer) to the PLC CPU. Click [Transfer setup].



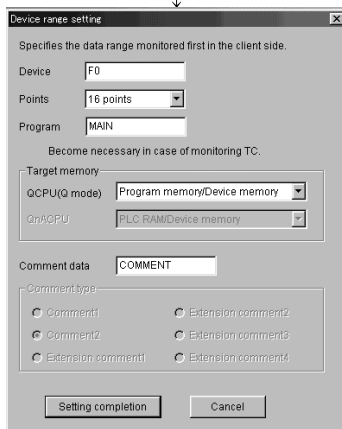
- (11) Set the path for connection of the server (personal computer) and PLC CPU. After the setting is finished, click [Connection test] to start a communication test. When normal communication is made, the CPU type appears in the CPU Type display field. After the setting is finished, click [OK].



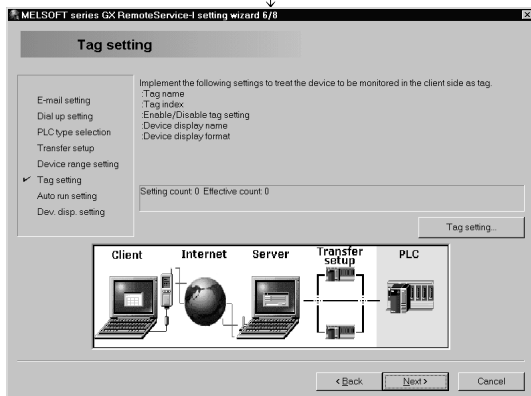
- (12) Set the device, number of points, and program name to be read first when the PLC CPU is accessed by the personal computer. Click [Device range setting].

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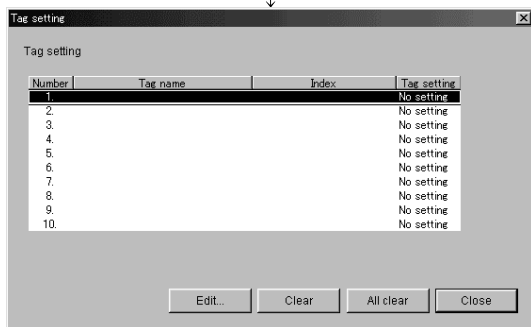
(From previous page)



- (13) Set the device name (F0), number of points (16 points), and program name (MAIN). Refer to Section 6.3.5 for detailed explanation of the target memory and comment. After the setting is finished, click [Setting completion].

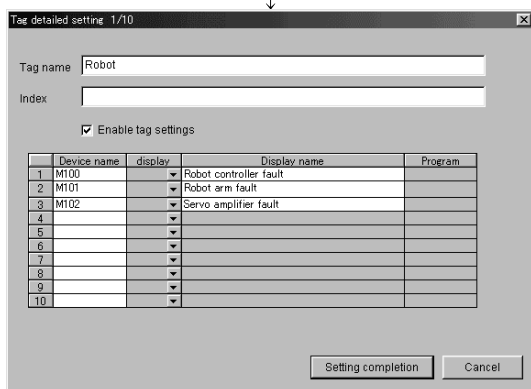


- (14) Make setting to read different types of devices (up to 10 types) together to the personal computer. Click [Tab setting].



- (15) Choose No. 1 and click [Edit].

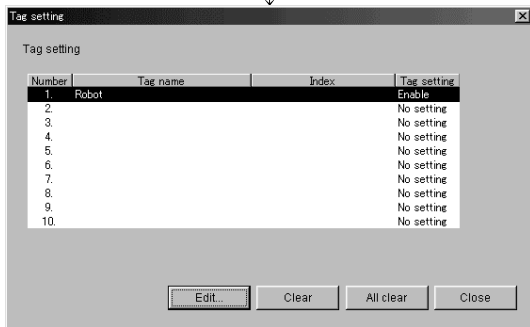
Out of the three tags to be set, Tag 1 will only be explained here.



- (16) Set the tag name, device names and display names. After the setting is finished, click [Setting completion]. (Set Tag 2 and Tag 3 in the same procedure.)

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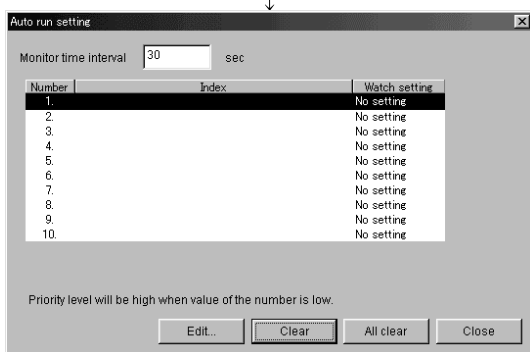
(From previous page)



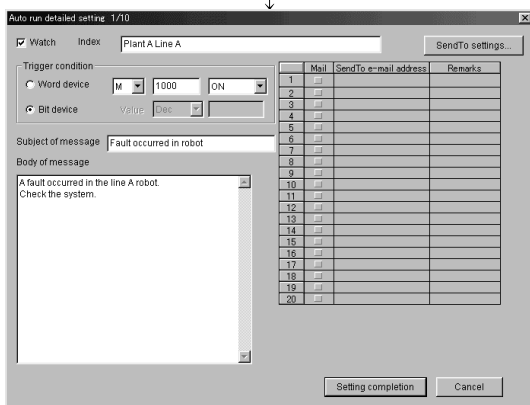
(17) When editing Tag 2 or Tag 3, move the cursor to No. 2 or 3 and click [Edit].
To end, click [Close].



(18) Make setting to monitor the system automatically.
Click [Auto run setting].



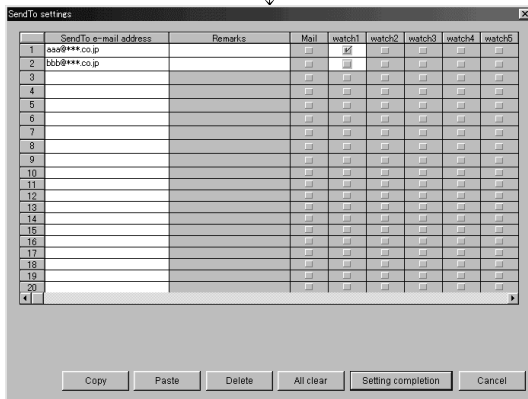
(19) Choose No. 1 and click [Edit].



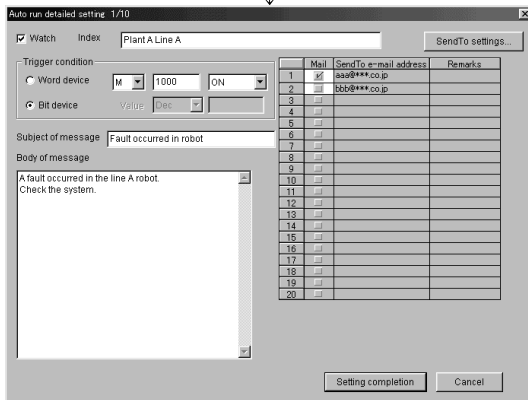
(20) Set the Watch, Index, Trigger condition (M1000), Subject of message, Body of message.
Click [SendTo settings].

(To next page)

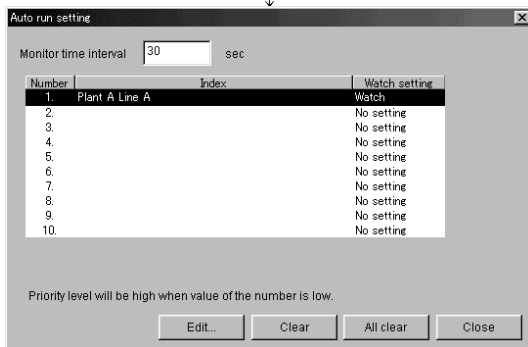
(From previous page)



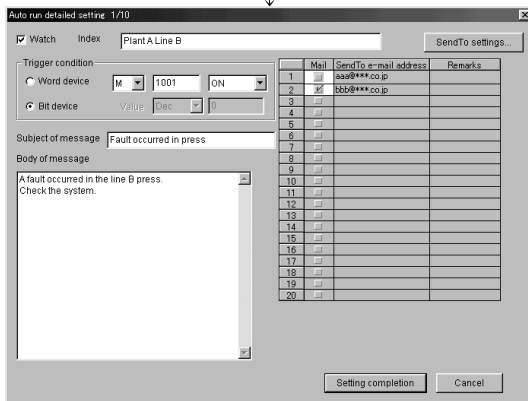
- (21) Set the SendTo e-mail address.
Setting Mr.A at watch 1.
After the setting is finished, click [Setting completion].



- (22) Click [Setting completion].



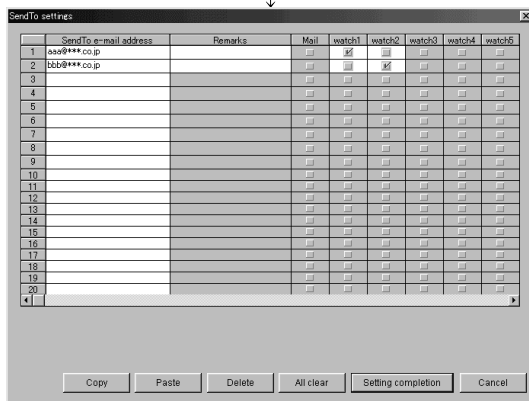
- (23) Move the cursor to No. 2 and click [Edit].



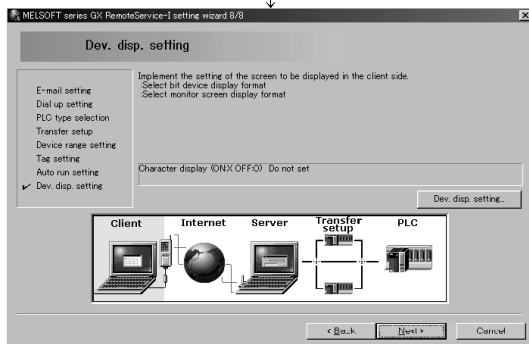
- (24) Set the Watch, Index, Trigger condition (M1001), Subject of message, Body of message.
Enable 2 under "Mail".
Click [SendTo settings].

(To next page)

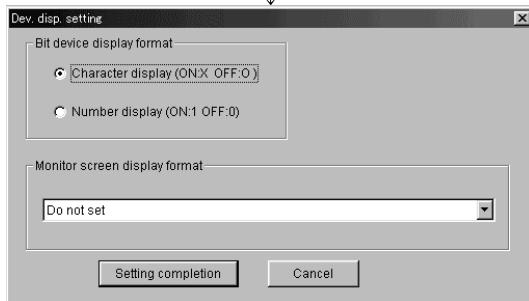
(From previous page)



(25) You can check the combinations for sending e-mail on the left screen. When the check is finished, click [Setting completion].



(26) Set the display format of the screen to be displayed on the personal computer. Click [Dev. disp. setting].

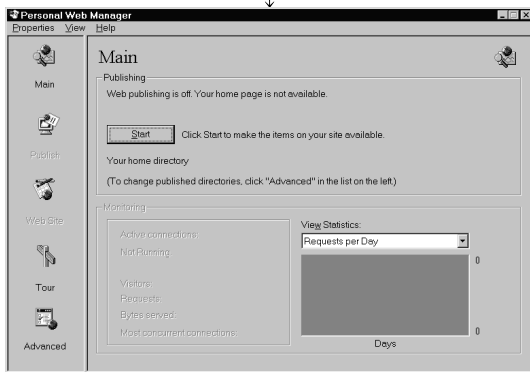


(27) Choose "Character display (ON: X OFF: O)" and click [Setting completion].

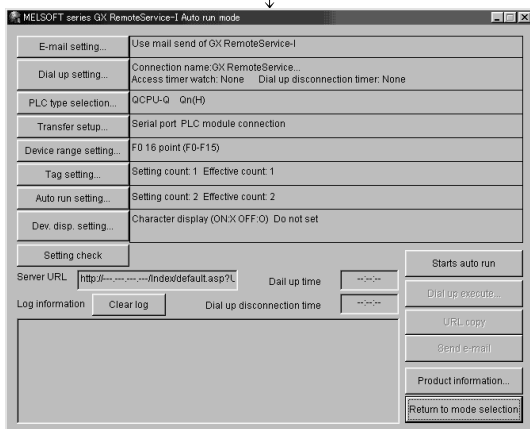


(To next page)

(From previous page)



(28) Start the Web server software and click [Start]. Refer to Chapter 5 for starting the Web server software.



(29) Click [Start auto run].

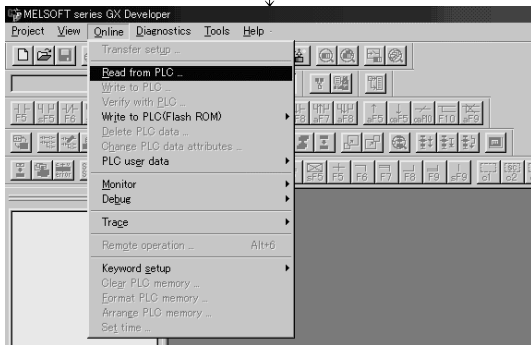
(End)

8.2 Varying of Monitor Devices and Arrival of E-mail

Using the device test function of GX Developer, vary the monitor devices set on GX RemoteService-I and make sure that e-mail arrives.

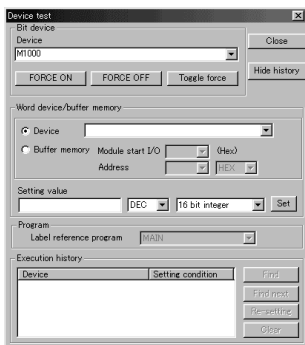
Preinstall GX Developer into the server (personal computer).

(Start)



- (1) Start GX Developer installed in the server (personal computer).
Read the PLC program from [Online] - [Read from PLC].

For program reading operation, refer to the GX Developer Operating Manual.

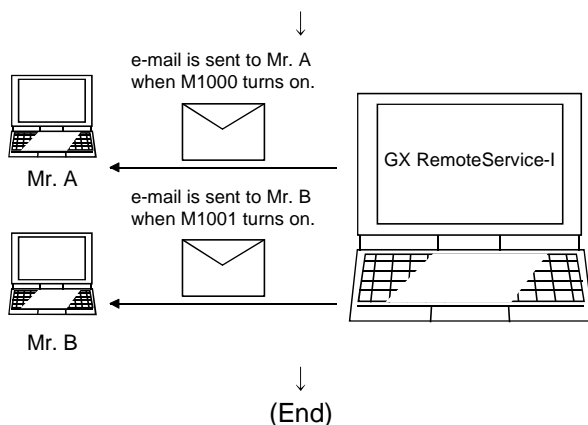


- (2) After stating program monitoring from GX Developer, choose [Online] - [Debug] - [Device test] and set M1000 for "ON" and M1001 for "ON" on the left screen.

When M1000 is turned "ON", e-mail is sent to Mr. A.

When M1001 is turned "ON", e-mail is sent to Mr. B.

For GX Developer operation, refer to the GX Developer Operating Manual.



(End)

- (3) E-mail is sent from GX RemoteService-I and notifies the personal computers.

8.3 Receiving E-mail and Looking at Devices on Personal Computer

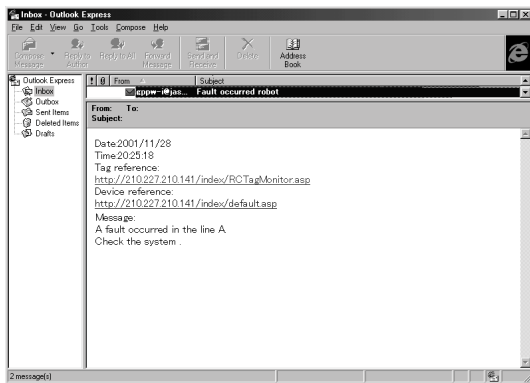
This section explains how to perform operation to check the e-mail sent from GX RemoteService-I and check the tag and device displays.

8.3.1 Until looking at tag

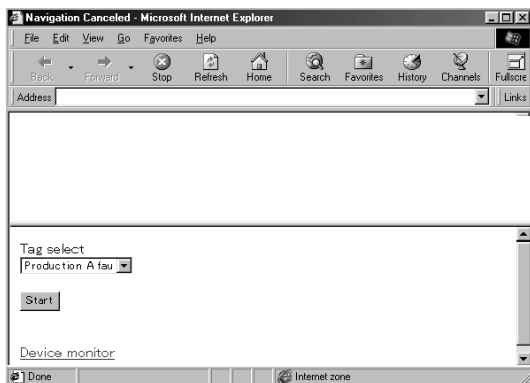
Outline of operation

The following operation example explains how to choose Tag 2 (press) and check the operating status of the system after receipt of e-mail.

(Start)



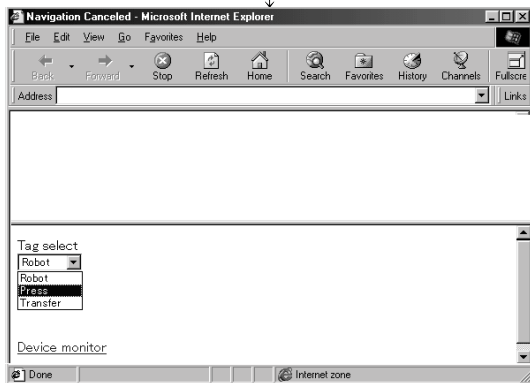
- (1) The e-mail sent from GX RemoteService-I is received.
Check the received e-mail.
After confirming the message, click the URL of "Tag reference".



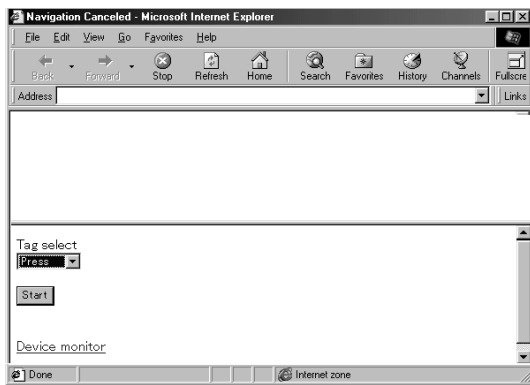
- (2) The left screen appears.
Choose [Tag select].

(To next page)

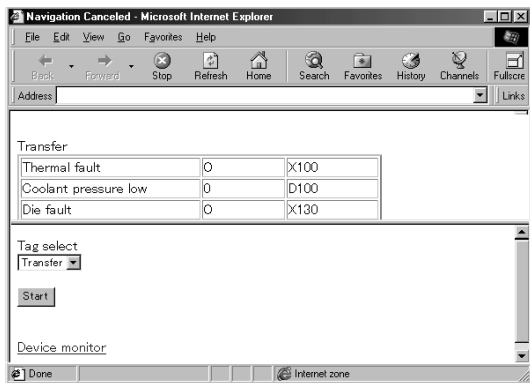
(From previous page)



(3) As a list of tag names appears, choose "Press".



(4) Choose [Start].



(5) The devices set for the press are read.

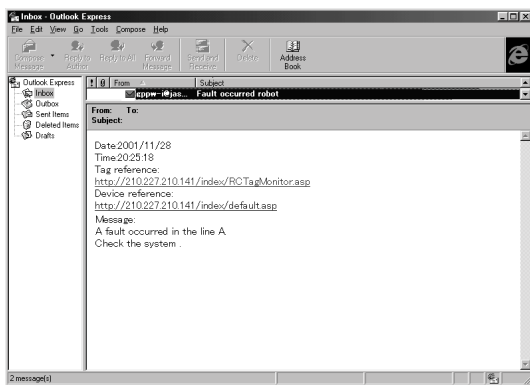
(End)

8.3.2 Until looking at devices

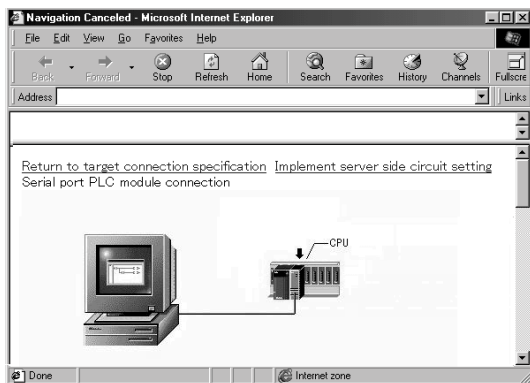
Outline of operation

Following the operation in Section 8.3.1, monitor the device (F) using "Device reference" to check the details of the faulty status. The following operation example explains how to change the monitored device to the data register (D).

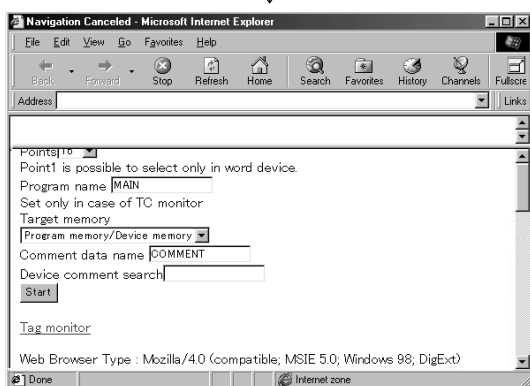
(Start)



- (1) The e-mail sent from GX RemoteService-I is received.
Check the received e-mail.
After confirming the message, click the URL of "Device reference".



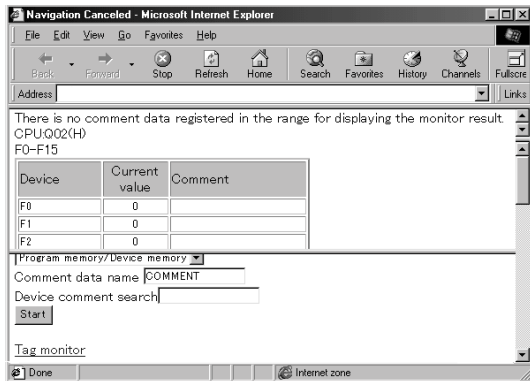
- (2) Scroll the screen down.



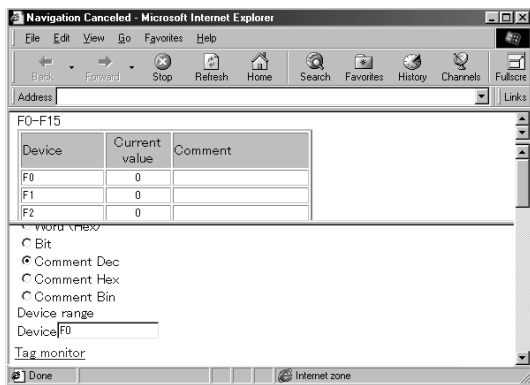
- (3) Choose [Start].

(To next page)

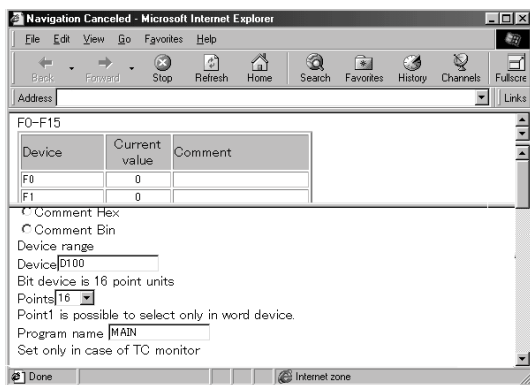
(From previous page)



- (4) 16 points, starting from F0, in the MAIN program where the device range has been set on the server (personal computer) are read.



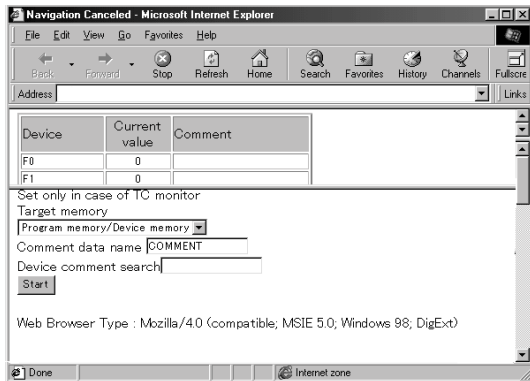
- (5) After confirming the contents of F0, change the device data to D100.



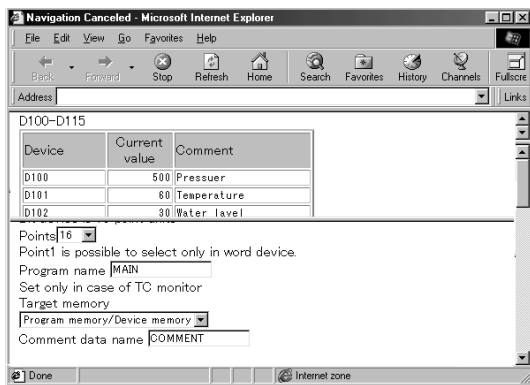
- (6) Change F0 to D100.

(To next page)

(From previous page)



(7) Choose [Start].



(8) The D100 value can be read.

(End)

9. TROUBLESHOOTING

The following is the troubleshooting of the server (personal computer).

Phenomenon	Check	Corrective Action
Connection cannot be made from the dialup network to the provider.	Check that the dialup network has been installed.	Make sure that the dialup network exists in the Control Panel.
	Check that "Dial up connection name" of the dial up network has been set.	Make sure that the connection target has been registered within the dialup network in the Control Panel.
	Check that the modem driver has been installed.	Make sure that the modem used for the modem properties in the Control Panel is displayed.
	The modem does not dial.	Check by clicking the icon of the connection target within the dialup network in the Control Panel.
	The modem dials but connection cannot be made to the host.	Check by clicking the icon of the connection target within the dialup network in the Control Panel.
	The line was connected but you cannot log in.	Check by clicking the icon of the connection target within the dialup network in the Control Panel.
Dialup connection is instable. (Connection cannot be made sometimes.)	Connection is made from a place of weak radio wave with a mobile, or a local line is used.	For dialup connection, enter ", (pause)" before the phone number.
e-mail cannot be sent from GX RemoteService-I.	Check that the e-mail of GX RemoteService-I has been set.	Make sure that correct values have been set to the e-mail of GX RemoteService-I.
	<ul style="list-style-type: none"> • Check that mail can be set to the specified destination from commercially available e-mail. • Check that the software can send mail. 	Check the settings for error. Contact the provider for confirmation.
	Check that the SMTP and POP3 server settings are correct.	<ul style="list-style-type: none"> • Check that the set character string is correct (e.g. periods, colons). • Check the SMTP and POP3 server settings presented by the provider.
	Check that the account name and password have been set.	Confirm the account name and password presented by the provider.

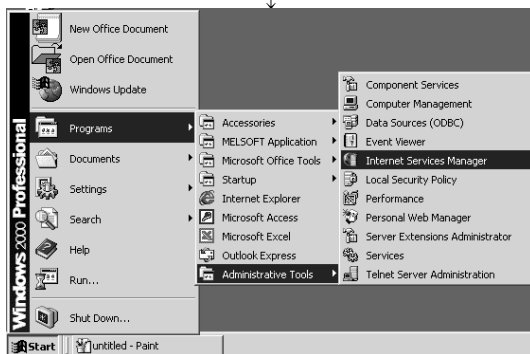
The following is the troubleshooting of the personal computer.

Phenomenon	Check	Corrective Action
Error appears in commented monitor.	Check that device comments are written to the PLC CPU.	Using GX Developer, check that device comments have been written.
	Check that the device comments are correct.	Display the device setting screen of the server (personal computer) and check the registered device comment names.
Error appears in T/C device monitor.	Check that the program name is correct.	Display the device setting screen of the server (personal computer) and check the registered program name.
Tag names cannot be displayed.	Check that tag setting has been made to the server (personal computer).	Display the tag setting screen of the server (personal computer) and make sure that the tag names have been registered and the setting is valid.
The line cannot be disconnected.	Check that disconnection from the personal computer is enabled on the server (personal computer).	Display the dialup setting screen of the server (personal computer) and make sure that "Server Side Circuit Settings Time to disconnect the circuit" has been turned on.
The dialup disconnection timer cannot be set.	Check that dialup disconnection timer setting from the personal computer is enabled on the server (personal computer).	Display the dialup setting screen of the server (personal computer) and make sure that "Server Side Circuit Settings Time to disconnect the circuit" has been turned on.
When devices or comments are displayed, a time-out occurs frequently and they cannot be displayed on the browser.	Check the script time-out period on the server (personal computer).	Change the script time-out period. Refer to REMARKS for the changing method.
Communication cannot be made with the PLC. 01802001 01802002 01802005 010*4030 010*4031 010*4032 (*: Any of 0 to F enters.)	An unusable device name or range is used.	Check the device name and range in the PLC CPU manual.

REMARK

The following is the way to change the script time-out period.

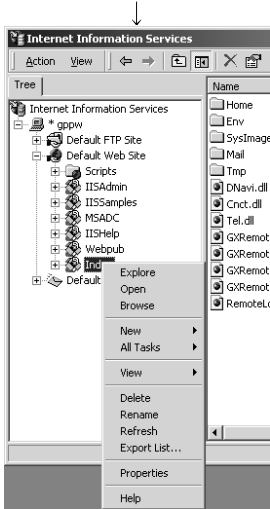
(Start)



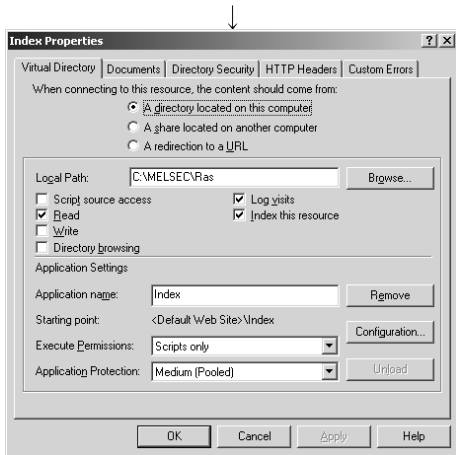
(1) Start Internet Information Service.

(To next page)

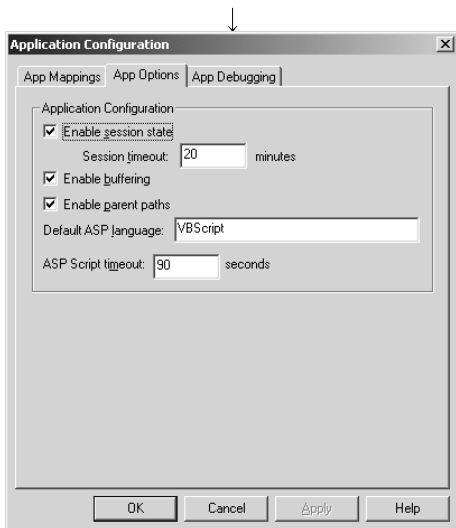
(From previous page)



- (2) Right-click the virtual directory "index" of GX RemoteService-I.



- (3) Click the "Configuration" button in the <Virtual Directory> tab.



- (4) Choose the <App Options> tab and change the time-out period of the ASP script to about 200 seconds.

(End)

APPENDICES

APPENDIX 1 RESTRICTIONS

The following table indicates the restrictions on use of GX RemoteService-I.

Item	Restrictions
Monitor	The monitor display or like (inquiry to the personal computer) is slow or the monitor display results in a time-out.
Setting check	Checks on set values, such as device names and ranges, are made by the server (personal computer).
Line connection	The URL of the server (personal computer) must be mailed to the personal computer every time the server (personal computer) dials up.
	The IP address assigned by the provider that the server (personal computer) dials up must be the global IP address.
	The number of personal computers connectable to PWS simultaneously is up to 10. If there are more than 10, HTTP error 403 is displayed on the browser.
	When connection is made from the browser designed for the server (personal computer), PWS counts the number of connected personal computers as 2.
	A response from the server (personal computer) may be slow depending on the line conditions and like of the provider and between the relayed Internet servers.

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GX RemoteService-I Version 1

Operating Manual

MODEL	SW1D5-RAS-O-E
MODEL CODE	13JU23
SH(NA)-080204-A(0112)MEE	

 **MITSUBISHI ELECTRIC CORPORATION**

HEAD OFFICE : 1-8-12, OFFICE TOWER Z 14F HARUMI CHUO-KU 104-6212, JAPAN
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Specifications subject to change without notice.